Supported Operating Environment

T-Server Cisco Unified Communications Manager

4/6/2025

T-Server Cisco Unified Communications Manager

General Information - T-Server Cisco Unified Communications Manager

T-Server Cisco Unified Communications Manager was previously known as T-Server Cisco CallManager.

> ### Important
> Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see Discontinued Support.

Supported Operating Systems

Notes:

- For Microsoft products with sub-versions such as R1/R2, all versions are supported except as noted for the specific product.

- Genesys supports use of products on Oracle Linux, provided that the Oracle Linux distribution is 100% compatible with a Genesys-supported Red Hat distribution, and that the Oracle Unbreakable Enterprise Kernel is not used. Genesys will only support Oracle Linux based on testing and reproduction of any issues in the equivalent Red Hat Linux version; no investigation or testing will be performed on Oracle Linux itself. Support only applies to Oracle Linux versions 5.x and later.

OS Family	OS	Release	Conditions
Linux	Red Hat Enterprise Linux 7	8.1.2+	Starting with 8.1.202.34
Linux	Red Hat Enterprise Linux 8	8.1+	Starting with 8.1.501.50
Linux	Red Hat Enterprise Linux 9	8.1+	Starting with 8.1.502.24
Windows	Windows Server 2012	8.1+	Discontinued as of October 31, 2024 Starting with 8.1.201
Windows	Windows Server 2016	8.1+	Starting with 8.1.202
Windows	Windows Server 2019	8.1+	Starting with 8.1.501.33
Windows	Windows Server 2022	8.1+	Starting with 8.1.502.24
OS Family	OS	Release	Conditions

Supported Browsers

No browser information at this time

Supported Database/DB Clusters

No DB information at this time.

Supported Virtualization Platforms

> **Tip**
> See the global page that lists all Virtualization-related information.

IPV6 Support for Common Interfaces

Notes:

- Release Support numbers refer to T-Server for Cisco Unified Communications Manager.

Component	Release	Interface	Conditions
T-Server Cisco Unified Communications Manager	8.1.0	License Server	
T-Server Cisco Unified Communications Manager	8.1.0	Management Framework Configuration Server/ Proxy	
T-Server Cisco Unified Communications Manager	8.1.0	SIP Server/T-Server	

IPV6 Support for Additional Interfaces

Notes:

- Release Support numbers refer to T-Server for Cisco Unified Communications Manager.

Component	Release	Interface	Conditions
T-Server Cisco Unified Communications Manager	8.1.0	T-Lib Clients	
T-Server Cisco Unified Communications Manager	no support	CP4SM to Stream Manager/MS	
T-Server Cisco Unified Communications Manager	no support	JTAPI to Cisco Unified Communications Manager	

Prerequisites

T-Server Cisco Unified Communications Manager - Prerequisites			
Third-Party Component Prerequisites	Acquired by Customer	Provided by Genesys	Conditions/ Limitations
Third-Party Component Prerequisites			
Cisco Unified Communications Manager 10.5.1.10000-7 with JTAPI version 10.5(1.10000)-1	Yes	No	**Release**: All
Cisco Unified Communications Manager 11.5.1.10000-6 with JTAPI version 11.5(1.10000)-1	Yes	No	**Release**: All
Cisco Unified Communications Manager 12.0.1.21900-7 with JTAPI version 12.0(0.98000)-3	Yes	No	**Release**: 8.1.5+ Starting with 8.1.501.33
Cisco Unified Communications Manager 12.5.1.11900-146 with JTAPI version 12.5(1.11900)-3	Yes	No	**Release**: 8.1.5+ Starting with 8.1.501.33
Cisco Unified Communications Manager 15.0.1.11901-2 with JTAPI version 15.0(1.11900)-1	Yes	No	**Release**: All
Cisco Unified Communications Manager 7.1.2.22011-1 with JTAPI 7.1(2.10000)-8	Yes	No	**Release**: All
Cisco Unified Communications Manager 8.0.3.10000-8	Yes	No	**Release**: All

T-Server Cisco Unified Communications Manager - Prerequisites			
with JTAPI 8.0(3.10000)-2			
Cisco Unified Communications Manager 8.5.1.10000-26 with JTAPI 8.5(1.10000)-1	Yes	No	**Release**: All
Cisco Unified Communications Manager 8.6.1.20000-1 with JTAPI 8.6(1.10000)-1	Yes	No	**Release**: All
Cisco Unified Communications Manager 9.0.1.10000-37 with JTAPI 9.0(1.10000)-1	Yes	No	**Release**: All
Cisco Unified Communications Manager 9.1.1.20000-5 with JTAPI 9.1(1.10000)-2	Yes	No	**Release**: All
Cisco Unified Communications Manager ES 10.0(1.12008-3) with JTAPI version 10.0(1.10000)-2	Yes	No	**Release**: All
Cisco Unified Communications Manager ES 9.1(2.12041-1) with JTAPI 9.1(2.12041)-1	Yes	No	**Release**: All
OpenJDK 8	Yes	No	**Release**: 8.1.5+ Starting with 8.1.501.50
Oracle Java 5 Runtime (JRE)	Yes	No	**Release**: 8.0 - 8.1.1 You can also use Oracle Java 5 SDK. Discontinued as of November 1, 2024.
Oracle Java 7 Runtime (JRE)	Yes	No	**Release**: 8.1.2+ You can also use Oracle Java 7 SDK. Discontinued as of November 1, 2024.
Oracle Java 8 Runtime	Yes	No	**Release**: 8.1.2+

T-Server Cisco Unified Communications Manager - Prerequisites			
(JRE)			You can also use Oracle Java 8 SDK.