Supported Operating Environment

SIP Proxy

4/1/2025

SIP Proxy

> **Important**
> Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see Discontinued Support.

Supported Operating Systems

Notes:

- For Microsoft products with sub-versions such as R1/R2, all versions are supported except as noted for the specific product.

- For Red Hat: Genesys supports use of products on Oracle Linux, provided that the Oracle Linux distribution is 100% compatible with a Genesys-supported Red Hat distribution, and that the Oracle Unbreakable Enterprise Kernel is not used. Genesys will only support Oracle Linux based on testing and reproduction of any issues in the equivalent Red Hat Linux version; no investigation or testing will be performed on Oracle Linux itself. Support only applies to Oracle Linux versions 5.x and later.

OS Family	OS	Release	Conditions
Linux	CentOS Linux 7	8.1.1+	Discontinued as of January 15, 2025 Starting with 8.1.100.74
Linux	Red Hat Enterprise Linux 7	8.1.1+	Starting with 8.1.100.59
Linux	Red Hat Enterprise Linux 8	8.1.1+	Starting with 8.1.100.88
Linux	Red Hat Enterprise Linux 9	8.1.1+	Starting with 8.1.100.97.
Windows	Windows Server 2012	8.1.1+	Discontinued as of October 31, 2024 Starting with 8.1.100.46
Windows	Windows Server 2016	8.1.1+	Starting with 8.1.100.72
Windows	Windows Server 2019	8.1.1+	Starting with 8.1.100.85
Windows	Windows Server 2022	8.1.1+	Starting with 8.1.100.98
OS Family	**OS**	**Release**	**Conditions**

Supported Browsers

No browser information at this time

Supported Database/DB Clusters

No DB information at this time.

Supported Virtualization Platforms

> **Tip**
> See the global page that lists all Virtualization-related information.

IPV6 Support for Common Interfaces

Component	Release	Interface	Conditions
SIP Proxy	8.1.1	SIP Proxy	
SIP Proxy	8.1.1	SIP Server	
SIP Proxy	no support	SIP Feature Server	There is no IPv6 support for Feature Server.

IPV6 Support for Additional Interfaces

No IPV6 information for additional components at this time.

Prerequisites