



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Supported Operating Environment

Gplus Adapter for SAP CRM

Gplus Adapter for SAP CRM

General Information - Gplus Adapter for SAP CRM

Please contact Genesys Customer Care for further information on Gplus Adapters.

Important

Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see [Discontinued Support](#).

Supported Operating Systems

OS Family	OS	Release	Conditions
Windows	Windows Server 2019	7.5+	Supported by Autodialing Gateway Server for SAP starting with 7.5.100.003, as of 09/03/21.
OS Family	OS	Release	Conditions

Supported Browsers

No browser information at this time

Supported Database/DB Clusters

Notes:

- Gplus for SAP CRM does not require a database of its own. However, Campaign Synchronization Server uses the Outbound Contact database, see the Outbound Contact page in this guide for support information.

Supported Virtualization Platforms

Tip

See the global page that lists all **Virtualization**-related information.

IPV6 Support for Common Interfaces

No IPV6 information for common interfaces at this time.

IPV6 Support for Additional Interfaces

No IPV6 information for additional components at this time.

Prerequisites

Notes:

- Please contact Genesys Customer Care for further information on Gplus Adapters.