Supported Operating Environment

Composer

5/2/2025

Composer

General Information - Composer

Composer is the new name for Composer Voice starting with Release 8.0.2.

> ### Important
> Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see Discontinued Support.

Supported Operating Systems

Composer

OS Family	OS	Release	Conditions
Mac	Mac OS X 10.0	8.1.3 - 8.1.300.78	Discontinued as of October 1, 2024.
Windows	Windows 10	8.1.4+	Support starting with version 8.1.420.14.
Windows	Windows 11	8.1.5+	Support starting with version 8.1.561.35.
Windows	Windows 7	8.0.4+	Discontinued as of June 30, 2020.
Windows	Windows 8	8.1.4	Discontinued as of September 30, 2023.
Windows	Windows Server 2008	8.0.4+	Discontinued as of June 30, 2020
Windows	Windows Server 2012	8.1.4+	Discontinued as of October 31, 2024. Support starting with version 8.1.400.35.
Windows	Windows Server 2016	8.1.5+	Discontinued as of November 19, 2024. Last supported version: 8.1.561.29. Support starting with version 8.1.500.03.
Windows	Windows Server 2019	8.1.5+	Runtime support starting with version 8.1.561.29. Support for Runtime activities in Composer include exporting and deploying Composer generated WAR files in Windows Server 2019. Design time activities such as installation of Composer and usage of IDE is NOT supported in Window Server 2019.
OS Family	**OS**	**Release**	**Conditions**

OS Family	OS	Release	Conditions
Windows	Windows Server 2022	8.1.5+	Runtime support starting with version 8.1.561.29. Support for Runtime activities in Composer include exporting and deploying Composer generated WAR files in Windows Server 2022. Design time activities such as installation of Composer and usage of IDE is NOT supported in Window Server 2022.
OS Family	**OS**	**Release**	**Conditions**

Supported Browsers

> **Notes**:
>
> - Composer uses Eclipse's built-in browser which is set to a native browser by default. Eclipse can be configured to use an external browser like Google Chrome, Mozilla Firefox, or Microsoft Edge.
>
> - Unless otherwise noted, browser plug-ins are not supported for these browsers. Only the browser is supported.

Component	Browser	Release	Conditions/ Limitations
Composer	Firefox ESR	8.0.2+	Discontinued.
Composer	Microsoft IE	8.1.4	Discontinued. IE11 reached EOL as of June 15, 2022.

Supported Database/DB Clusters

> **Notes**:
>
> - An asterisk (*) indicates the oldest databases supported for the Genesys 7.x and Genesys 8.x Maintenance Interoperable Components, including IBM DB2, Informix, MS SQL, Oracle, and Sybase.
>
> - For Microsoft products with sub-versions such as R1/R2, all versions are supported except as noted for the specific product.
>
> - Genesys supports Genesys products on the database patch levels up to the latest currently available patch sets.

Database	Release	Conditions/Limitations
MS SQL Server 2008	8.0.2+	Discontinued as of June 30, 2020.
MS SQL Server 2012	8.1.4+	Discontinued as of January 1,

Database	Release	Conditions/Limitations
		2025. Support starts with 8.1.420+
MS SQL Server 2016	8.1.450.20	
MS SQL Server 2016 Cluster	8.1.450.20	
MS SQL Server 2017 (Windows)	8.1.450+	Support starts with 8.1.450.33
MS SQL Server 2019	8.1.5+	Support starts with 8.1.561.29.
Oracle 11g	8.0.2+	Discontinued as of December 31, 2020.
Oracle 12c R1	8.1.5+	Support starts with 8.1.510.12
Oracle 12c R2	8.1.450.20	Discontinued as of March 31, 2022.
Oracle 19c	8.1.4+	Support starts with 8.1.561.24.
Oracle 19c RAC	8.1.4+	Support starts with 8.1.561.24.

Supported Virtualization Platforms

> **Tip**
> See the global page that lists all Virtualization-related information.

IPV6 Support for Common Interfaces

> **Notes**:
>
> • Release Support numbers refer to Composer.

Component	Release	Interface	Conditions
Composer	no support	Interaction Server	
Composer	no support	License Server	
Composer	no support	Management Framework Configuration Server/ Proxy	

Component	Release	Interface	Conditions
Composer	no support	SIP Server/T-Server	

IPV6 Support for Additional Interfaces

No IPV6 information for additional components at this time.

Prerequisites

Notes:

- Starting with Composer 8.0.3, Genesys does not recommend specific Web application servers for use with Composer. For more information, as well as minimum Web application, please refer to the Composer 8.1 Deployment Guide accessible using the Composer page.

Composer - Prerequisites			
Third-Party Component Prerequisites	Acquired by Customer	Provided by Genesys	Conditions/ Limitations
Web Server			
Apache/Tomcat 10.1.x	Yes	No	**Release**: 8.1.5+ Starting with 8.1.561.35. As of version 8.1.561.35 - Only Tomcat 10.1.x is supported.
Apache/Tomcat 7	Yes	No	**Release**: 8.1.420+ Discontinued as of March 31, 2021.

Composer - Prerequisites			
Apache/Tomcat 8.5	Yes	No	**Release**: 8.1.450+ Starting with 8.1.450.20. As of version 8.1.450.20 - Tomcat 8.5 is supported; Tomcat 9 and 10 are not certified.
Apache/Tomcat 9.0.36	Yes	No	**Release**: 8.1.5+ Starting with 8.1.560.15. As of version 8.1.560.15 - Tomcat 9.0.36 is supported; Tomcat 10 is not certified.
Third-Party Component Prerequisites			
Microsoft .NET Framework 2.0	Yes	No	**Release**: 8.0-8.1.4 Required for design-time compilation. In 8.1.500.03, this is no longer required if .NET Framework 4.7.2 is used.
Microsoft .NET Framework 3.5	Yes	No	**Release**: 8.1+ A prerequisite for run-time execution. However, starting with 8.1.5, .NET Framework 4.7.2 can be used.
Microsoft .NET Framework 4.7.2	Yes	No	**Release**: 8.1.5+
OpenJDK 11	Yes	No	**Release**: 8.1.5 Note the following: • Starting with Composer version 8.1.550.08 • Supported only for runtime deployment and execution of WAR files
OpenJDK 17.0.2	Yes	No	**Release**: 8.1+ Note the following:

Composer - Prerequisites			
			• Starting with Composer version 8.1.600.07 • Supported in both runtime and design time environments
OpenJDK 8	Yes	No	**Release**: 8.1.5 Note the following: • Starting with Composer version 8.1.550.08 • Supported in both runtime and design time environments
Oracle Java 7 Runtime (JRE)	Yes	No	**Release**: 8.1+ Discontinued as of November 1, 2024.
Oracle Java 8 Runtime (JRE)	Yes	No	**Release**: 8.1.4+ Starting with 8.1.410.14.