GENESYS™

Supported Media Interfaces

Avaya Switch Support

4/4/2025

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Avaya Platform	Genesys Support	Notes
DEFINITY One	No	This has been replaced by the S8100.
G3 R	Yes	Multi-Vantage (MV) 1.3 is the last software version available for this switch. Communication Manager, which is available on other Avaya switches, is not available with the G3 R switch.
G3 CSi (Prologix)	Yes	Switch version 8 to 10.1 using ASAI versions 3 and 4.
G3 Si	Yes	
IP Office	No	This is an SMB offering.
IP600 Internet Protocol Communications Server	No	This has been replaced by the S8100.
Avaya Media Server (S8XXX series)	Yes	The following CTI interfaces are supported: • MAPD • Co-Resident DLG • Application Enablement Services (AES), single and dual server configurations
Avaya Enterprise Survivable Servers (ESS)	Yes	For Avaya ESS support details, please refer to: • Framework 8.0 T-Server for Avaya Communication Manager Deployment Guide • Framework 8.0 T-Server for Avaya TSAPI Deployment Guide