

GENESYS

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Genesys Security Deployment Guide

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Use this guide to introduce you to security features offered by Genesys software, and how to install, configure, and run them.

This Guide applies to all releases of Genesys software, and is updated regularly.

Introduction	Authentication and Authorization
Overview New in This Release Document Change History Protection of Data at Rest Encryption of Configuration Database Password Encryption of Data in Databases Encryption of Call Records Hiding (Masking) Data	User Authentication and Authorization Passwords Access Control No Default Access for New Users Inactivity Timeout Security Banner Service Availability Application Redundancy Proxy and Parallel Servers Client-side Port Definition
Protection of Data in Transit	Web Application Security
Secure Connections using TLS Federal Information Processing Standards	Open Web Application Security Project RESTful Web Services

