Genesys Interoperability Guide

Interoperability for Genesys Video Gateway

4/23/2025

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This page describes the interoperability for Genesys Video Gateway.

Symbol/Term	Definition
Yes	Genesys Video Gateway supports this version.
No	Genesys Video Gateway does not support this version.
–	Product is not available in the given version. Contact your Genesys representative for more information.

Interoperability for Between Genesys Video Gateway and Other Genesys Products

Component	8.0	8.1	8.5
Genesys Voice Platform	No	No	Yes
SIP Server	No	Yes	–
Universal Routing Server	No	Yes	–
Workspace Desktop Edition	No	No	Yes
Workspace SIP Endppoint	No	No	Yes

Interoperability for Between Genesys Video Gateway and SIP Endpoints

Name	Supported Version
CounterPath Bria	4.1
Genesys SIP Endpoint SDK	8.5.1
Workspace SIP Endpoint	8.5.1