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# Genesys Interoperability Guide

Genesys 8.5 Product Interoperability with T-Servers

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# Genesys 8.5 Product Interoperability with T-Servers

This page describes the interoperability of Genesys 8.5 products with various T-Servers.

Symbol/Term	Definition
yes	The given version of the product is compatible with specified version of T-Servers.
no	The given version of the product is not compatible with specified version of T-Servers.
-	Placeholder; waiting further information.

## Genesys 8.5 Product Interoperability with T-Servers

Note: This table will be updated further as more 8.5 products become available.

Genesys 8.5 Products	Versions of T-Server			Conditions/Limitations
	7.6	8.0	8.1	
<b>Desktops and Gplus Adapters</b>				
Workspace Desktop Edition	yes	yes	yes	Interaction Workspace was renamed Workspace Desktop Edition starting with release 8.5.
<b>Reporting</b>				
Advisors Genesys Adapter	yes	yes	yes	Advisors Genesys Adapter 8.1+ requires T-Server 7.6.008.01 or later.
Agent Advisor	yes	yes	yes	Agent Advisor 8.1+ requires T-Server 7.6.008.01 or later.
Contact Center Advisor	yes	yes	yes	Contact Center Advisor 8.1+

Genesys 8.5 Products	Versions of T-Server			
				requires T-Server 7.6.008.01 or later.
Contact Center Advisor-Mobile Edition	yes	yes	yes	Contact Center Advisor-Mobile Edition 8.1+ requires T-Server 7.6.008.01 or later.
Frontline Advisor	yes	yes	yes	Frontline Advisor 8.1+ requires T-Server 7.6.008.01 or later.
Genesys Info Mart (GIM)	yes	yes	yes	
Real-Time Metrics Engine (RTME)	yes	yes	yes	
Workforce Advisor	yes	yes	yes	Workforce Advisor 8.1+ requires T-Server 7.6.008.01 or later.
<b>SDKs</b>				
Platform SDK	yes	yes	yes	
<b>Voice Self Service</b>				
Interactive Voice Response (IVR) Interface Option	yes	yes	yes	
<b>Other Products</b>				
Web Services and Applications	no	no	yes	