Genesys Interoperability Guide

Genesys 7.5 Product Interoperability with T-Servers

4/24/2025

Genesys 7.5 Product Interoperability with T-Servers

This page describes the interoperability of Genesys 7.5 products that are still supported with various T-Servers.

> ## Important
>
> - All 7.5 products, but those listed here, reached End of Support. Contact your Genesys representative if you have questions.
>
> - With the exception of T-Server 7.5 for EADS Telecom M6500 Succession and HA Proxy 7.5, all 7.5 T-Servers reached End of Support. Contact your Genesys representative if you have questions.

Symbol/Term	Definition
yes	The given version of the product is compatible with specified version of T-Servers.
no	The given version of the product is not compatible with specified version of T-Servers.
-	Placeholder; waiting further information.
EOS	Product and/or version reached End of Support (EOS) and is no longer supported by Genesys. Contact your Genesys representative for more information.

Genesys 7.5 Product Interoperability with T-Servers

Genesys 7.5 Products	Versions of T-Server			
	7.6	8.0	8.1	Conditions/ Limitations
Desktops and Gplus Adapters				
G*plus* Adapter for SAP ERP	yes	yes	-	
G*plus* Adapter for SAP ICI Multi-Channel	yes	yes	-	
G*plus* Adapter for Siebel CRM	yes	yes	-	

Genesys 7.5 Products	Versions of T-Server			
Gplus Campaign Synchronization Adapter for SAP	yes	yes	-	
Voice Self Service				
Interactive Voice Response (IVR) Interface Option	yes	yes	yes	
Other Products				
Genesys Enterprise Telephony Software (GETS)	yes	yes	-	Genesys announced End of Life (EOL) in October 2012. GETS reaches End of Support (EOS) on April 30, 2015.