Genesys Events and Models Reference

User Data Messages

5/3/2025

User Data Messages

This message is in response to a request to access and control data about the actions performed by callers.

Contents

UDataResp

This message contains the response to the previous user data messages. The responses for UDataSet and UDataDel indicate either success or, if failure, the reason for the failure.

The response for a successful UDataGet includes the values for the requested keys.

UDataResp Message

Message	Parameter		Optional/ Required
Name	**Value**		
UDataResp	RequestId		Required
	Result	Success NoSuchCall NoMatch FeatureNotSupported MiscError	Required
	UDataEx		Optional