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Genesys Events and Models Reference

Registration Events

Contents

- 1 Registration Events
 - 1.1 EventRegistered
 - 1.2 EventUnregistered

Registration Events

EventRegistered

Description

The application has been registered to send requests and receive events regarding the telephony object specified by `ThisDN`.

Contents

Event Attribute	Type
AgentID ^a	Optional
CustomerID	Optional
Event	Mandatory
Extensions ^b	Mandatory
InfoStatus.AddressType	Optional
InfoType=AddressInfoAddressType	Mandatory
ReferenceID	Mandatory
Server	Mandatory
ThisDN	Mandatory
time	Mandatory

a. The AgentID attribute can only be present for objects of AddressTypePosition or AddressTypeDN. See the contents of Extensions.

b. The Extensions attribute contains the same information as in [EventAddressInfo](#):

- For objects of AddressTypePosition or AddressTypeDN, see the corresponding InfoType=TAddressInfoDNStatus.
- For objects of AddressTypeQueue, AddressTypeRouteDN, or AddressTypeRouteQueue, see InfoType=TAddressInfoQueueStatus.

Example



EventRegistered Feature Example

EventUnregistered

Description

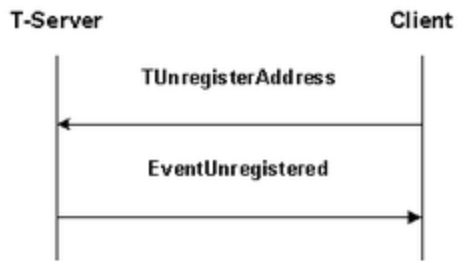
The application's registration to send requests and receive events regarding the telephony object specified by ThisDN has been canceled.

Contents

Event Attribute	Type
CustomerID	Optional
ErrorCode	Optional
ErrorMessage	Optional
Event	Mandatory
ReferenceID ^a	Optional
Server	Mandatory
ThisDN	Mandatory
time	Mandatory
Extensions	Optional

a. The ReferenceID attribute is mandatory in most cases, but not present if the switch configuration has been changed while the CTI link was down or if T-Server configuration has been changed dynamically through Configuration Manager. Meanwhile, the cause of unregistration is specified by the attributes ErrorCode and ErrorMessage.

Example



EventUnregistered Feature Example