GENESYS™

Genesys Events and Models Reference

External Routing Messages

4/13/2025

External Routing Messages

This message is used as a response to a request for an inter-switch transfer.

Contents

AccessNumResp

This message is sent by the IVR Server to the IVR to indicate the result of a previous `AccessNumGet`/ `AccessNumCancel`. The `Action` parameter indicates to which type of request this message is in response. The access number is only present for a successful `AccessNumGet`.

AccessNumResp Message

Message	Parameter		Optional/Required
Name	**Value**		
AccessNumResp	Action	Get Cancel	Required
	Result	Success Failure	Required
	AccessNum		Optional