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# Genesys Events and Models Reference

Call Treatment Call Flows

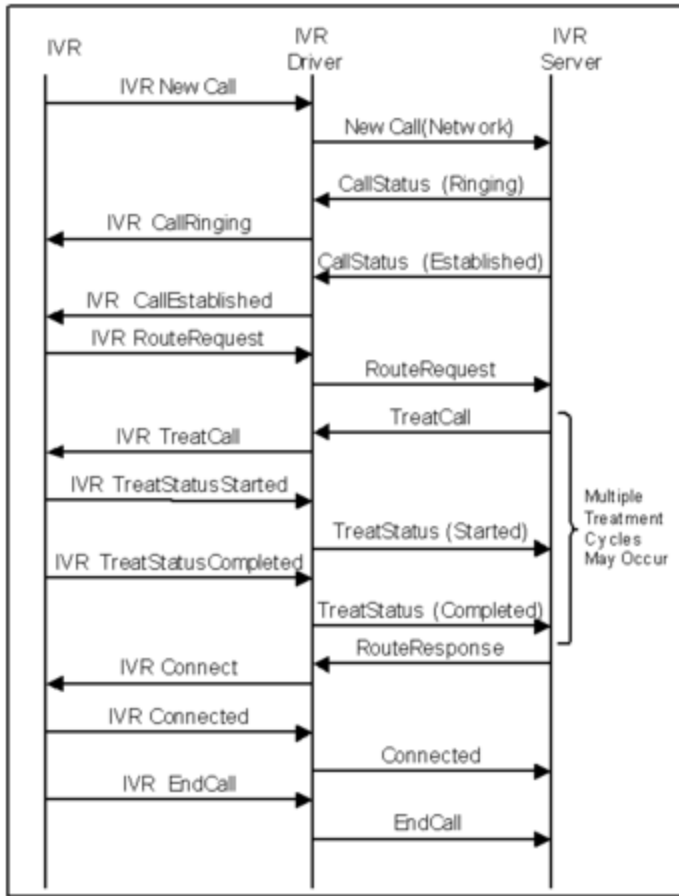
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## Contents

- 1 Call Treatment Call Flows
  - 1.1 Call Treatment
  - 1.2 Call Treatment Failed
  - 1.3 Call Treatment Interrupted

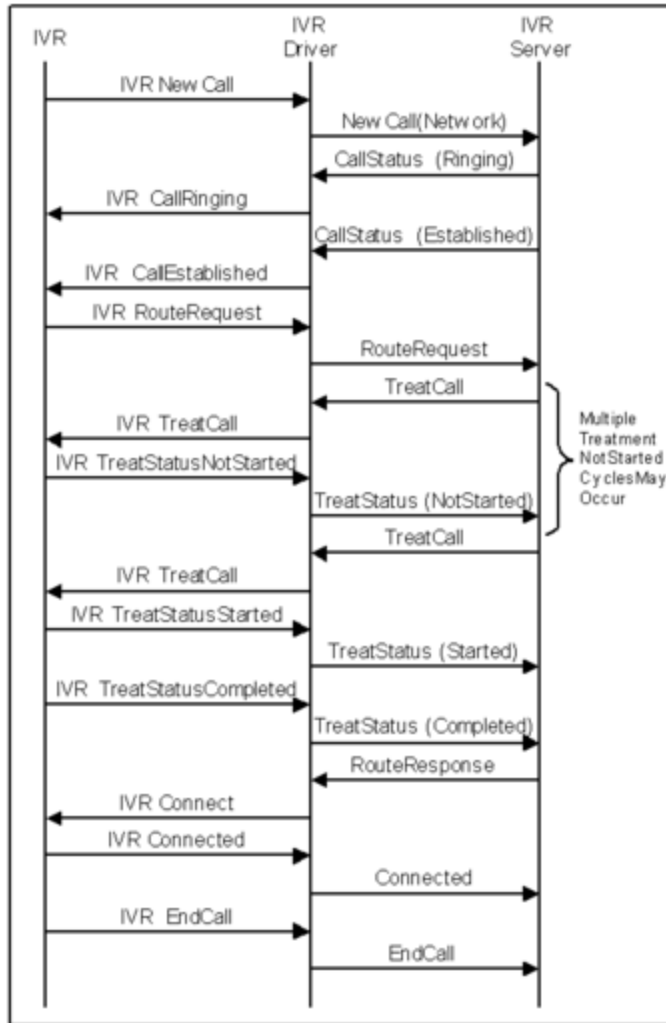
# Call Treatment Call Flows

## Call Treatment



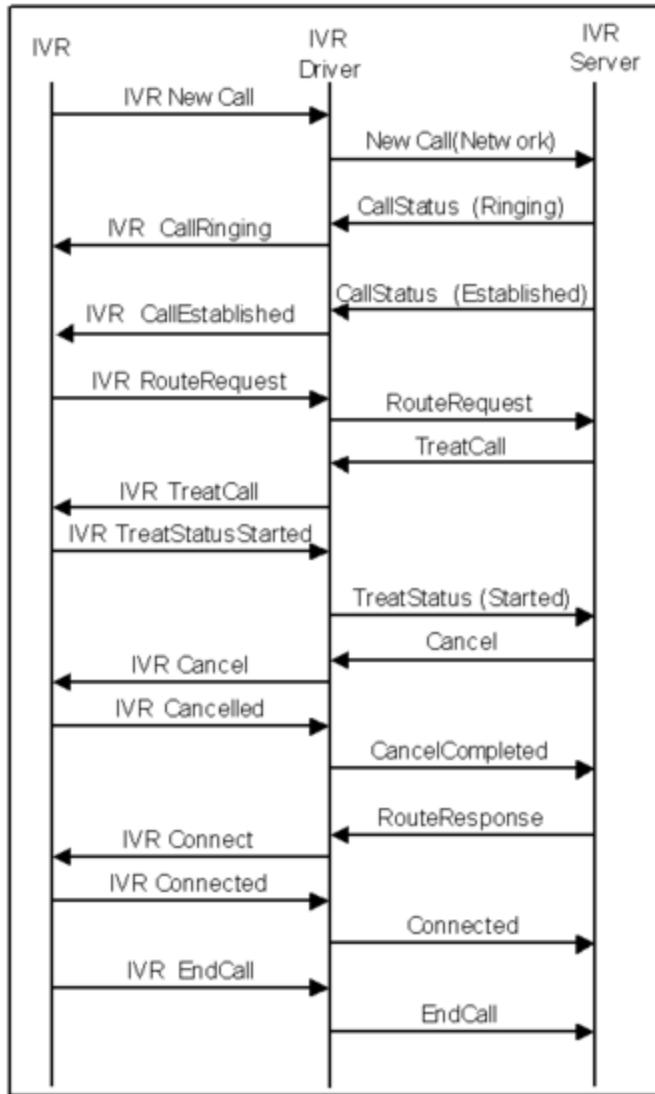
Call Treatment Call Flow

## Call Treatment Failed



Call Treatment Failed Call Flow

## Call Treatment Interrupted



Interrupted Call Treatment Flow

The command to cancel the call treatment is forwarded from the Genesys Framework by IVR Server.