GENESYS™

Genesys Events and Models Reference

Call Information Messages

4/2/2025

Call Information Messages

This message is in response to a request for data attached to the call.

CallInfoResp

The response contains information on all of the listed parameters for which data has been collected.

> **Important**
> The value of the `FirstHomeLocation` parameter is only returned for logins with version 3.0 or later of the `IServer.dtd` file. This attribute corresponds to T-Library's `AttributeFirstTransferHomeLocation` attribute. See T-Library Events for details.

CallInfoResp Message

Message	Parameter Name	Optional/Required
CallInfoResp	ANI	Optional
	DNIS	Optional
	CalledNum	Optional
	ConnId	Optional
	TSCallId	Optional
	PortDN	Optional
	PortTrunk	Optional
	PortQueue	Optional
	OtherDN	Optional
	OtherTrunk	Optional
	OtherQueue	Optional
	LastEvent (The most recently recorded T-Server event.)	Optional
	FirstHomeLocation	Optional