GENESYS™

Supported Operating Environment

SIP Endpoint SDK

5/2/2025

SIP Endpoint SDK

> **Important**
> Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see Discontinued Support.

Supported Operating Systems

SIP Endpoint SDK for .NET Support

OS Family	Operating System	Release	Conditions
Windows	Windows 10	8.5 - 9.0	This operating system is only supported for user interface implementations, not server implementations.64-bit native support starts with version 9.0.015.03.
Windows	Windows 11	9.0+	This operating system is only supported for user interface implementations, not server implementations.
Windows	Windows 7	8.1.2 - 9.0	Discontinued as of June 30, 2020.
Windows	Windows 8	8.1.2 - 9.0	Discontinued as of September 30, 2023. This operating system is only supported for user interface implementations, not server implementations.
Windows	Windows Server 2008	8.0 - 9.0	Discontinued as of June 30, 2020

SIP Endpoint SDK for Mac OS Support

OS Family	Operating System	Release	Conditions
Mac	Mac OS X 10.0	8.1	Discontinued as of October 1, 2024. Supports macOS version 10.7.
Mac	Mac OS X 10.0	9.0	Discontinued as of October 1, 2024. Supports macOS versions 10.11, 10.12, 10.14, and 10.15.
Mac	Mac OS X 11.0	9.0+	Discontinued as of October 1, 2024. Supports macOS 11.2 (Big Sur). Apple M1 processor is supported natively.
Mac	macOS 12	9.0+	macOS 12 (Monterey) support starting 9.0.025.03
Mac	macOS 13	9.0+	macOS 13 (Ventura) support starting 9.0.030.01
Mac	macOS 14	9.0+	macOS 14 (Sonoma) support starting 9.0.034.03

Supported Browsers

No browser information at this time

Supported Database/DB Clusters

No DB information at this time.

Supported Virtualization Platforms

> **Tip**
> See the global page that lists all Virtualization-related information.

IPV6 Support for Common Interfaces

No IPV6 information for common interfaces at this time.

IPV6 Support for Additional Interfaces

No IPV6 information for additional components at this time.

Prerequisites

SIP Endpoint SDK - Prerequisites			
Third-Party Component Prerequisites	Acquired by Customer	Provided by Genesys	Conditions/ Limitations
Third-Party Component Prerequisites			
Microsoft .NET Framework 4.0+	Yes	No	.NET Framework 4.0+ supported by SIP Endpoint SDK 8.5 and 9.0