GENESYS™

Supported Operating Environment

Orchestration Server

5/5/2025

Orchestration Server

> **Important**
>
> Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see Discontinued Support.

Supported Operating Systems

Notes:

- For Microsoft products with sub-versions such as R1/R2, all versions are supported except as noted for the specific product.

- Genesys supports use of products on Oracle Linux, provided that the Oracle Linux distribution is 100% compatible with a Genesys-supported Red Hat distribution, and that the Oracle Unbreakable Enterprise Kernel is not used. Genesys will only support Oracle Linux based on testing and reproduction of any issues in the equivalent Red Hat Linux version; no investigation or testing will be performed on Oracle Linux itself. Support only applies to Oracle Linux versions 7.x and later. This applies to Orchestration Server starting with version 8.1.400.86.

OS Family	OS	Release	Conditions
Linux	CentOS Linux 7	8.1.4+	Discontinued as of January 15, 2025 Starting with 8.1.400.74
Linux	Red Hat Enterprise Linux 5	8.0.1 - 8.1.4	Discontinued as of March 15, 2019.
Linux	Red Hat Enterprise Linux 6	8.1.4 - 8.1.400.98	Discontinued as of November 30, 2020
Linux	Red Hat Enterprise Linux 7	8.1.4+	Note the following: • Support for RHEL 7 starting with 8.1.400.47 • Support for RHEL 7.5 starting with 8.1.400.86 • Support for RHEL 7.6 starting with 8.1.400.86 • Support for RHEL 7.7 starting with 8.1.400.90
Linux	Red Hat Enterprise Linux 8	8.1.4+	Support for RHEL 8 starting with 8.1.400.94
Linux	Red Hat Enterprise Linux 9	8.1.4+	Support for RHEL 9 starting with 8.1.401.12
Windows	Windows Server 2008	8.0.1 - 8.1.4	Discontinued as of July 15, 2020.
Windows	Windows Server 2008	8.1.2	Discontinued as of June 30, 2020 Starting with 8.1.200.20
Windows	Windows Server 2012	8.1.4+	Discontinued as of October 31, 2024
Windows	Windows Server 2016	8.1.4+	
Windows	Windows Server 2019	8.1.4+	Starting with 8.1.400.89.
Windows	Windows Server 2022	8.1.4+	Starting with 8.1.401.11.
OS Family	**OS**	**Release**	**Conditions**

Supported Browsers

No browser information at this time

Supported Database/DB Clusters

> **Notes**:
>
> - ORS supports Cassandra 2.25 through 3.x.

Database	Release	Conditions/Limitations
Cassandra 2.2	8.1.4+	Cassandra 2.25 supported starting with 8.1.400.40.
Cassandra 3	8.1.4+	Cassandra 3.9 supported starting with 8.1.400.51.
Redis 3	8.1.4+	Starting with 8.1.401.10. Only Redis Cluster is supported.
Redis 4	8.1.4+	Starting with 8.1.401.10. Only Redis Cluster is supported.
Redis 5	8.1.4+	Starting with 8.1.401.10. Only Redis Cluster is supported.
Redis 6	8.1.4+	Starting with 8.1.401.10. Only Redis Cluster is supported.
Redis 7	8.1.4+	Starting with 8.1.401.10. Only Redis Cluster is supported.

Supported Virtualization Platforms

> **Tip**
> See the global page that lists all Virtualization-related information.

IPV6 Support for Common Interfaces

> **Notes**:
>
> - Release Support numbers refer to Orchestration Server.

Component	Release	Interface	Conditions
Orchestration Server	8.1.1	Management Framework Configuration Server/ Proxy	

IPV6 Support for Additional Interfaces

> **Notes**:
>
> - Release Support numbers refer to Orchestration Server.

Component	Release	Interface	Conditions
Orchestration Server	8.1.1	Cassandra 2	Cassandra 2.1 is supported in 8.1.1. Cassandra 2.2.5 is supported in release 8.1.400.40+.
Orchestration Server	8.1.1	Universal Routing Server Core	
Orchestration Server	8.1.1	Web Interface	

Prerequisites

Notes:

- For Composer-generated applications that use .NET resources, you can use any version of Microsoft IIS that is compatible with the Windows versions on which Composer is supported or any web server that supports Java Runtime Environment 1.7.0_0 or higher. For more information, see Deploying Composer Applications.

- For Orchestration Server, Genesys no longer requires any specific web application servers, and instead, you can use any web application server that conforms to the Composer requirements described at Application Server Requirement.