



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Supported Operating Environment

Multimedia Connector for Skype for Business

5/4/2025

Multimedia Connector for Skype for Business

General Information - Multimedia Connector for Skype for Business

The Multimedia Connector for Skype for Business integrated Microsoft Lync 2013 and Skype for Business with the Genesys platform, using a native API. The Multimedia Connector for Skype for Business is made up of the following components: T-Server for Skype for Business, UCMA Connector for Skype for Business, to use with Microsoft Skype for Business and UCMA 5, UCMA Connector for MS Lync, to use with Microsoft Lync 2013 and UCMA 4, and Workspace Plugin for Skype for Business

Important

Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see [Discontinued Support](#).

Supported Operating Systems

T-Server for Skype for Business Support

Notes:

- For Microsoft products with sub-versions such as R1/R2, all versions are supported except as noted for the specific product.

OS Family	Operating System	Release	Conditions
Windows	Windows Server 2008	8.5.0	Discontinued as of June 30, 2020
Windows	Windows Server 2012	8.5.0	Discontinued as of October 31, 2024
Windows	Windows Server 2016	8.5.001.65+	

UCMA Connector for MS Lync Support

Notes:

- For Microsoft products with sub-versions such as R1/R2, all versions are supported except as noted for the specific product.

OS Family	Operating System	Release	Conditions
Windows	Windows Server 2008	8.5.0	Discontinued as of June 30, 2020
Windows	Windows Server 2012	8.5.0	Discontinued as of October 31, 2024
Windows	Windows Server 2016	8.5.001.65+	

UCMA Connector for Skype for Business Support

Notes:

- For Microsoft products with sub-versions such as R1/R2, all versions are supported except as noted for the specific product.

OS Family	Operating System	Release	Conditions
Windows	Windows Server 2008	8.5.0	Discontinued as of June 30, 2020
Windows	Windows Server 2012	8.5.0	Discontinued as of October 31, 2024
Windows	Windows Server 2016	8.5.001.65+	

Workspace Plugin for Skype for Business Support

Notes:

- For Microsoft products with sub-versions such as R1/R2, all versions are supported except as noted for the specific product.

OS Family	Operating System	Release	Conditions
Windows	Windows 10	8.5.0	Supported as of release 8.5.000.68
Windows	Windows 7	8.5.0	Discontinued as of June 30, 2020.
Windows	Windows 8	8.5.0	Discontinued as of September 30, 2023.
Windows	Windows Server 2008	8.5.0	Discontinued as of June 30, 2020
Windows	Windows Server 2012	8.5.0	Discontinued as of October 31, 2024
Windows	Windows Server 2016	8.5.001+	

Supported Browsers

No browser information at this time

Supported Database/DB Clusters

No DB information at this time.

Supported Virtualization Platforms

Tip

See the global page that lists all **Virtualization**-related information.

IPV6 Support for Common Interfaces

No IPV6 information for common interfaces at this time.

IPV6 Support for Additional Interfaces

No IPV6 information for additional components at this time.

Prerequisites

Workspace Plugin for Skype for Business - Prerequisites			
Third-Party Component Prerequisites	Acquired by Customer	Provided by Genesys	Conditions/ Limitations
Workspace Plugin for Skype for Business			
Workspace Desktop Edition	No	Yes	Release: See note: Determine the supported Workspace Desktop Edition version for the Plugin by referring to the associated Plugin version page in the Workspace Plugin for Skype for Business Release Note .