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# Supported Operating Environment

Gplus Adapter for SAP ERP

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## General Information - Gplus Adapter for SAP ERP

Please contact Genesys Technical Support for further information on Gplus Adapters.

### Important

Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see [Discontinued Support](#).

## Supported Operating Systems

**Notes:**

- For Microsoft products with sub-versions such as R1/R2, all versions are supported except as noted for the specific product.

OS Family	OS	Release	Conditions
Windows	Windows Server 2008	7.5	Discontinued as of June 30, 2020
OS Family	OS	Release	Conditions

## Supported Browsers

No browser information at this time

## Supported Database/DB Clusters

### Notes:

- Gplus for SAP ERP does not require a database of its own. However, Campaign Synchronization Server uses the Outbound Contact database. See the Outbound Contact page in this Supported Operating Environment Guide.

## Supported Virtualization Platforms

### Tip

See the global page that lists all **Virtualization**-related information.

## IPV6 Support for Common Interfaces

No IPV6 information for common interfaces at this time.

## IPV6 Support for Additional Interfaces

No IPV6 information for additional components at this time.

## Prerequisites

**Notes:**

- Please contact Genesys Customer Care for further information on Gplus Adapters.