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# Supported Operating Environment

Gplus Adapter for SAP Analytics

12/14/2025

# Gplus Adapter for SAP Analytics

## General Information - Gplus Adapter for SAP Analytics

Please contact Genesys Technical Support for further information on Gplus Adapters.

### Important

Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see [Discontinued Support](#).

## Supported Operating Systems

**Notes:**

- For Microsoft products with sub-versions such as R1/R2, all versions are supported except as noted for the specific product.

| OS Family | OS                  | Release | Conditions                       |
|-----------|---------------------|---------|----------------------------------|
| Windows   | Windows Server 2008 | 7.5     | Discontinued as of June 30, 2020 |
| OS Family | OS                  | Release | Conditions                       |

## Supported Browsers

No browser information at this time

## Supported Database/DB Clusters

### Notes:

- Gplus Adapter for SAP Analytics does not require a database of its own. However it uses all databases supported by Interaction Concentrator, as indicated in this Supported Operating Environment Guide.

## Supported Virtualization Platforms

### Tip

See the global page that lists all **Virtualization**-related information.

## IPV6 Support for Common Interfaces

No IPV6 information for common interfaces at this time.

## IPV6 Support for Additional Interfaces

No IPV6 information for additional components at this time.

## Prerequisites

**Notes:**

- Please contact Genesys Technical Support for further information on Gplus Adapters.