

GENESYS

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Supported Media Interfaces

Supported Trunks

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For information on understanding this SIP-related information, support questions, and other guidelines, see SIP-related Guidelines for Supported Media Interfaces.

SIP Trunk	SIP Server Version	GVP/Media Server Version	SBC	Application Note	Notes
AireSpring	8.1.x	9.0.x, 8.5.x	AudioCodes Mediant	Airespring Application note	
AT&T IP Flexible Reach	8.1.x, 8.0.x, 7.6.x	8.1.x, 8.0.x, 7.6.x	AudioCodes Mediant	AT&T IP Flexible Reach Application note	IP Flexible Reach Service includes outbound LD and local calling plans
AT&T IP Toll Free	8.1.x, 8.0.x, 7.6.x	8.1.x	Sonus NBS (GSX & PSX) v7.3.5	AT&T IP Toll Free Application note	
AT&T IP Toll Free	8.1.x	9.0.x, 8.5.x, 8.1.x	AudioCodes Mediant	AT&T IP Toll Free Application note	
AT&T IP Transfer Connect	8.1.x, 8.0.x, 7.6.x	8.1.x	Sonus NBS (GSX & PSX) v7.3.5		Was tested with Sonus NBS GSX 7.3.5. & Sonus SBC v. 7.3.5, Interaction Workspace SIP end point 8.0.200.11.
British Telecom	8.1.x (tested with 8.1.0)	8.1.x (tested with 8.1.5)	Acme/AudioCodes Mediant		Was tested with Acme SBC and AudioCodes SBC 800
British Telecom Italy	8.1.x	9.0.x, 8.5.x	AudioCodes Mediant	BT Italy SIP Trunk Application note	
CenturyLink	8.1.x	9.0.x, 8.5.x	AudioCodes Mediant	CenturyLink Application note	
Colt	8.1.x	9.0.x, 8.5.x	AudioCodes Mediant	Colt Application Note	Redirect with 3xx is not supported by Telenor ITSP. Supported by SBC. Inbound and outbound

					SIP digest authentication available only at SBC level.
ItalTel	8.1.x	9.0.x, 8.5.x	AudioCodes Mediant	ItalTel SIP Trunk Application Note	
Skype Connect	8.1.x	9.0.x, 8.5.x, 8.1.x	Any		Supported with any SBC
Telenor ITSP	8.1.x	9.0.x, 8.5.x	AudioCodes Mediant	Telenor ITSP Application Note	Redirect with 3xx is not fully supported by Telenor ITSP. Supported by SBC. Inbound and outbound SIP digest authentication available only at SBC level.
Verizon IPCC	7.6.x, 8.0.x, 8.1.x	8.1.x, Stream Manager 7.6.x	Acme		Was tested with Acme SBC
Windstream	8.1.x	9.0.x, 8.5.x	AudioCodesMediant	Windstream Application note	The Windstream ITSP does not support Early Media.