Supported Media Interfaces

GVP Speech Integration

12/19/2025

GVP Speech Integration

Vendor Product	Genesys Product/Solution	Versions
GM Voices	GVP	8.1.7, 8.5+
Google Speech-to-Text (For Genesys Voicebot use only. Contact Product Management for more details)	GVP	9.0+
Google Text-to-Speech (For Genesys Voicebot use only. Contact Product Management for more details)	GVP	9.0+