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Genesys Interoperability Guide

Genesys Pulse interoperability with other Genesys components

5/5/2025

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This table identifies the interoperability for Genesys Pulse with other Genesys components.

Component	8.0	8.1	8.5
Genesys Pulse 9.0			
Stat Server	No	No	Yes, 8.5.109 and higher
DB Server	No	Yes, 8.1.300.05 and higher Note: We recommend using embedded DB Server instead any of external DB Server version with Pulse 9.0.005 and newer. For more details on configuring Embedded Server, refer to the Deployment Guide .	Yes Note: We recommend using embedded DB Server instead any of external DB Server version with Pulse 9.0.005 and newer. For more details on configuring Embedded Server, refer to the Deployment Guide .
Configuration Server	No	Yes	Yes
Genesys Pulse 8.5.103 - 8.5.108			
Stat Server	No	No	Yes, 8.5.103 and higher
DB Server	No	Yes, 8.1.300.05 and higher	No
Configuration Server	No	Yes	Yes
Genesys Administrator	Not applicable	No	Yes, 8.5.220.20 - 8.5.260.16 Note: Genesys Pulse version 8.5.108.04 supports Genesys Administrator versions starting with 8.5.250.17 to 8.5.260.16.
Genesys Pulse 8.5.1 - 8.5.102			
Stat Server	No	Yes, 8.1.2 and higher	No
DB Server	No	Yes, 8.1.300.05 and higher	No
Configuration Server	No	Yes	Yes
Genesys Administrator	Not applicable	No	Yes, 8.5.200.18 - 8.5.260.16
Genesys Pulse 8.5.0			

Component	8.0	8.1	8.5
Stat Server	No	Yes, 8.1.2 and higher	No
DB Server	No	Yes, 8.1.300.05 and higher	No
Configuration Server	No	Yes	Yes
Genesys Administrator	Not applicable	No	Yes, 8.5.200.18 - 8.5.260.16