



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Events and Models Reference

Negative-Response Events

Contents

- 1 Negative-Response Events
 - 1.1 EventError

Negative-Response Events

EventError

Description

The requested function cannot be performed. The reasons are specified by the values of the `ErrorCode` and `ErrorMessage` parameters.

Contents

Event Attribute	Type
ConnID	Optional
CustomerID	Optional
ErrorCode	Mandatory ^a
ErrorMessage	Optional
Event	Mandatory
ReferenceID	Mandatory
Server	Mandatory
ThisDN	Optional
time	Mandatory
Extensions	Optional ^b

a. `ErrorCode`, when received as a negative response to `TTransactionMonitoring()`, may include the following reasons:

- `TERR_UNSUP_OPER` (unsupported operation), the Transaction Monitoring Feature is not supported by this T-Server.
- `TERR_INVALID_ATTR` (invalid attribute value), the transaction monitoring request contains an invalid attribute.

b. Contains additional information on a failure.

Important

The `Reasons` attribute was formerly included in this event. It is now obsolete. (It is omitted from the `EventError` message since, presumably, the requestor is aware of the reason for the request.)