GENESYS™

Genesys Events and Models Reference

ISCC Events

5/4/2025

Contents

# ISCC Events

EventAnswerAccessNumber

Description

T-Server has processed a previously called `TGetAccessNumber()` function and has returned the requested access number.

Contents

Event Attribute	Type
AccessNumber	Mandatory
ThisDN	Mandatory
ConnID	Mandatory
Event	Mandatory
ReferenceID	Mandatory
Server	Mandatory
time	Mandatory
Extensions	Optional

Examples
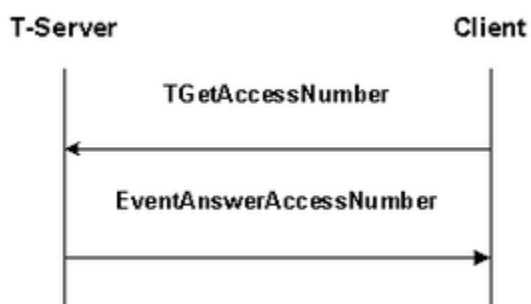
EventAnswerAccessNumber when GetAccessNumber Does Not Contain AttributeLocation
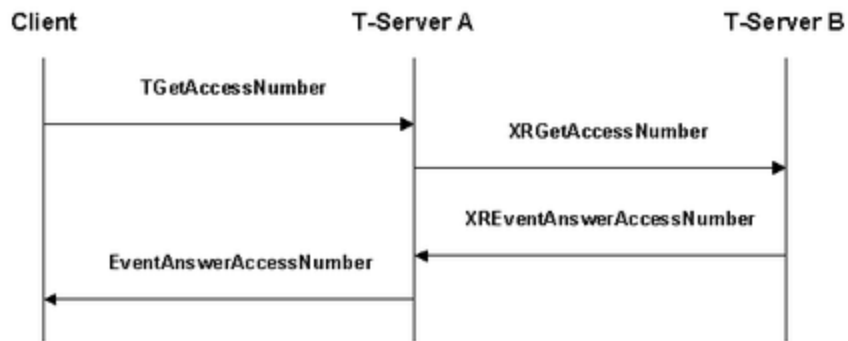
EventAnswerAccessNumber when TGetAccessNumber Contains
AttributeLocation

> ### Important
> In EventAnswerAccessNumber T-Server A acts as an origination, and T-Server B a
> destination T-Server.

EventRemoteConnectionSuccess

Description

The call has successfully reached the remote switch.

Contents

Event Attribute	Type
ConnID	Mandatory
CustomerID	Optional
Event	Mandatory
Extensions	Optional
ReferenceID	Mandatory
Server	Mandatory
ThisDN	Mandatory
time	Mandatory

EventRemoteConnectionFailed

Description

The call failed to reach the remote switch or could not be treated as successful (for example, ISCC could not route the call to a requested destination DN).

Contents

Event Attribute	Type
ConnID	Mandatory
CustomerID	Optional
Event	Mandatory
ReferenceID	Mandatory
Server	Mandatory
time	Mandatory
ThisDN	Mandatory
Extensions	Optional

EventReqGetAccessNumberCanceled

Description

T-Server has canceled a previously called `TGetAccessNumber()` function before processing is complete.

Contents

Event Attribute	Type
Event	Mandatory
ReferenceID	Mandatory
Server	Mandatory
time	Mandatory
XReferenceID	Mandatory
Extensions	Optional