

GENESYS

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Genesys Events and Models Reference

Handling User Data

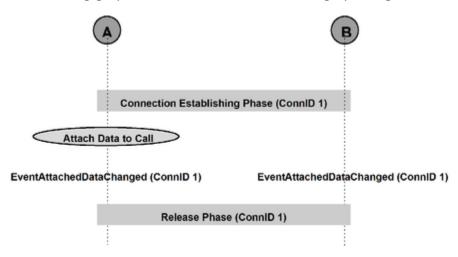
Handling User Data

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Attaching/Updating User Data to Internal Call

The following graphic and table describe attaching/updating user data to an internal call.

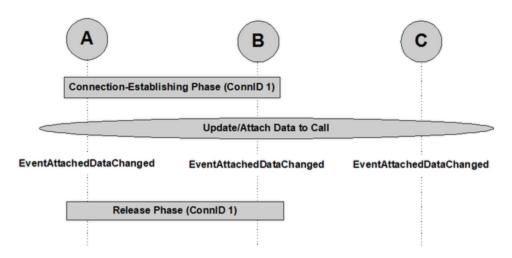


Attaching/Updating User Data to Internal Call

PARTY A	PARTY B	
Call-Establishing Phase (ConnID 1)		
Attach User Data to a Call (TUpdateUserData)		
EventAttachedDataChanged ConnID 1 ThisDN A ThirdPartyDN A	EventAttachedDataChanged ConnID 1 ThisDN B ThirdPartyDN A	
Release Phase (ConnID 1)		

Attaching/Updating User Data to Call by Third Party

The following graphic and table describe attaching/updating user data to a call by a third party.



Attaching/Updating User Data to Call by Third Party

PARTY A	PARTY B	PARTY C
Call-Establishing Phase (ConnID 1)		
		Attach User Data to a Call (TUpdateUserData)
EventAttachedDataChanged	EventAttachedDataChanged	EventAttachedDataChanged
ConnID 1 ThisDN A ThirdPartyDN C	ConnID 1 ThisDN B ThirdPartyDN C	ConnID 1 ThirdPartyDN C
Release Phase (ConnID 1)		