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Genesys Security Deployment Guide

Last Logged In

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The Last Logged In feature enables a user logging into Configuration Server or Configuration Server Proxy via a Genesys graphical user interface (GUI) to see the date and time at which the user's account and credentials last logged into that Configuration Server or Configuration Server Proxy. The Last Logged In information relates to the Configuration Server or Configuration Server Proxy, not the GUI that was used to log in.

Security Benefits

This feature by itself does not proactively prevent unauthorized users from gaining access to the system. However, it does provide a method for each authorized user to monitor their own account, and take necessary action if someone other than that user has used the account to access the system.

Supporting Components

This feature is implemented by Configuration Server and Configuration Server Proxy. The display of the information is supported by the following Genesys GUI applications:

- Configuration Manager
- Solution Control Interface
- Outbound Contact Manager
- Workspace Desktop Edition (formerly known as Interaction Workspace)
- intelligent Workload Distribution
- Platform SDK
- Genesys Administrator Extension

Feature Description

When a user logs in to Configuration Server or Configuration Server Proxy through a Genesys GUI, the date and time when this account was last used to log in to the same Configuration Server or Configuration Server Proxy (regardless of the GUI used) is displayed in the bottom right-hand corner of the display. In case of Workspace Desktop Edition, the last logged-in information is displayed in the ToolTip for the **Global Status icon**. Place your mouse pointer over the Global Status icon to open its ToolTip.

If the user notes a difference between when they last logged in, and the date and time shown by the system, it is the responsibility of the user to take appropriate action, such as notifying the appropriate authorities.

Feature Configuration

This feature is implemented by defining the following two configuration options in the **[confserv]** and **[csproxy]** sections of the Configuration Server and Configuration Server Proxy Application objects, respectively:

- The **last-login** option defines whether this feature is to be used.
- The **last-login-synchronization** option defines whether Last Login information is to be synchronized between all Configuration Servers and Configuration Server Proxies.

For more information about these options, refer to the [Configuration Server Section](#) topic in the *Framework Configuration Options Reference*.