



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Security Deployment Guide

[Document Change History](#)

4/14/2025

Document Change History

Contents

- [1 Document Change History](#)
 - [1.1 New/Updated Features](#)
 - [1.2 Other Changes](#)

This section lists changes to the document that were made in support of the new and updated material listed in [New in Release 8.5](#).

New/Updated Features

- [05/25/18] The [Data Privacy](#) section added to provide general information about Genesys support for customer compliance with the General Data Protection Regulation (GDPR).
- The [TLS](#) section has been completely revised and updated, and contains instructions for securing connections between and to/from Framework components.
- A brief description of the [HTTP Secure \(HTTPS\)](#) and [Secure Real-Time Transport \(SRTP\)](#) protocols has been added.

Other Changes

- The section formerly called Data Confidentiality and Integrity has been split into two sections [Authentication and Authorization](#) and [Protection of Data at Rest](#).
- The section formerly known as Communications Integrity has been renamed [Protection of Data in Transit](#).
- The description of the [inactivity-timeout](#) option has been moved to the [Framework Configuration Options Reference Manual](#).