

## **GENESYS**

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### Microsoft Skype for Business Deployment Guide

Multimedia Connector for Skype for Business Deployment Guide

# Multimedia Connector for Skype for Business Deployment Guide

Welcome to the Multimedia Connector for Skype for Business Deployment Guide. This Deployment Guide provides deployment procedures and detailed reference information about the Multimedia Connector for Skype for Business as a product, and its components: T-Server, UCMA Connector, and Workspace Plugin. See the summary of the highlighted topics below.

This document describes functionality tested and supported by Multimedia Connector for Skype for Business. Features and functionalities related to Skype for Business that are not described are not tested and, therefore, are not supported.

#### **Important**

In release 9.0 the Multimedia Connector for Skype for Business no longer supports Lync 2013.

#### **About**

Find out about integration with Skype for Business:

**Architecture** 

**Prerequisites** 

#### Deployment

Find procedures to deploy:

**Deployment summary** 

T-Server

**UCMA** Connector

Workspace Plugin

#### **Features**

Find out about supported features:

#### T-Server Details

Find out about T-Server specifics:

Alternate Routing

Call Monitoring

Call Supervision

and more...

T-Library support

**Attribute Extensions** 

Sizing and Capacity Recommendations

Error messages