

GENESYS

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Microsoft Skype for Business Deployment Guide

Disable Lobby Bypass

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Description

It is possible to enable Skype for Business to use a lobby functionality. Enabling this feature in Skype for Business will result in callers being placed into a lobby rather than being directly admitted to a conference. The callers then need to be invited into the conference. This functionality is set on a Skype for Business Pool, and when configuring a new Pool by default the lobby feature is not enabled, meaning that callers will bypass the lobby and be directly admitted to a conference.

Background

Conferences are scheduled by the Skype for Business T-Server and are used to maintain Genesys call control. When scheduling conferences, the Skype T-Server specifies a LobbyBypass flag that automatically allows all callers to bypass a lobby and be directly admitted to a conference. However, this will cause issues when using the Skype for Business T-Server with a Skype for Business Pool that does not have lobby bypass enabled. Essentially, the Pool is configured to have callers wait in the lobby while T-Server is trying to pass a flag that allows callers to bypass the lobby. In order to prevent such issues a new option is introduced in the Skype for Business T-Server that will make it aware of whether a Pool is configured to use a lobby or has lobby bypass enabled.

Skype T-Server Configuration Options

Sections and options in this chapter are defined in the **Annex** tab of the **Switch** object of T-Server.

lobby-bypass-enabled

Section: conference-services

Default Value: True **Valid Values:** true, false

Changes Take Effect: For next scheduled conference

Introduced: 8.5.001.67

Related Feature: Disable Lobby Bypass

Specifies whether the UCMA Connector enables a flag, lobby bypass, used for implementation of call control when scheduling conferences. When set to true, conferences created by the Connector allow participants to bypass a virtual lobby when joining private meetings. When set to false, conferences created by the Connector allow participants to join private meetings only through a virtual lobby.

PBX Configuration

The option that enables lobby bypass on a Skype for Business Pool is called **PstnCallersBypassLobby**, and this option is set in the Meeting Configuration. For more details please see:

• https://docs.microsoft.com/en-us/skypeforbusiness/manage/conferencing/meeting-configuration-settings

Limitations and constraints

The Skype T-Server will not be able to schedule conferences for new calls if the settings in Skype for Business and Skype T-Server configuration are inconsistent.