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Workbench User's Guide

AD Visualizations

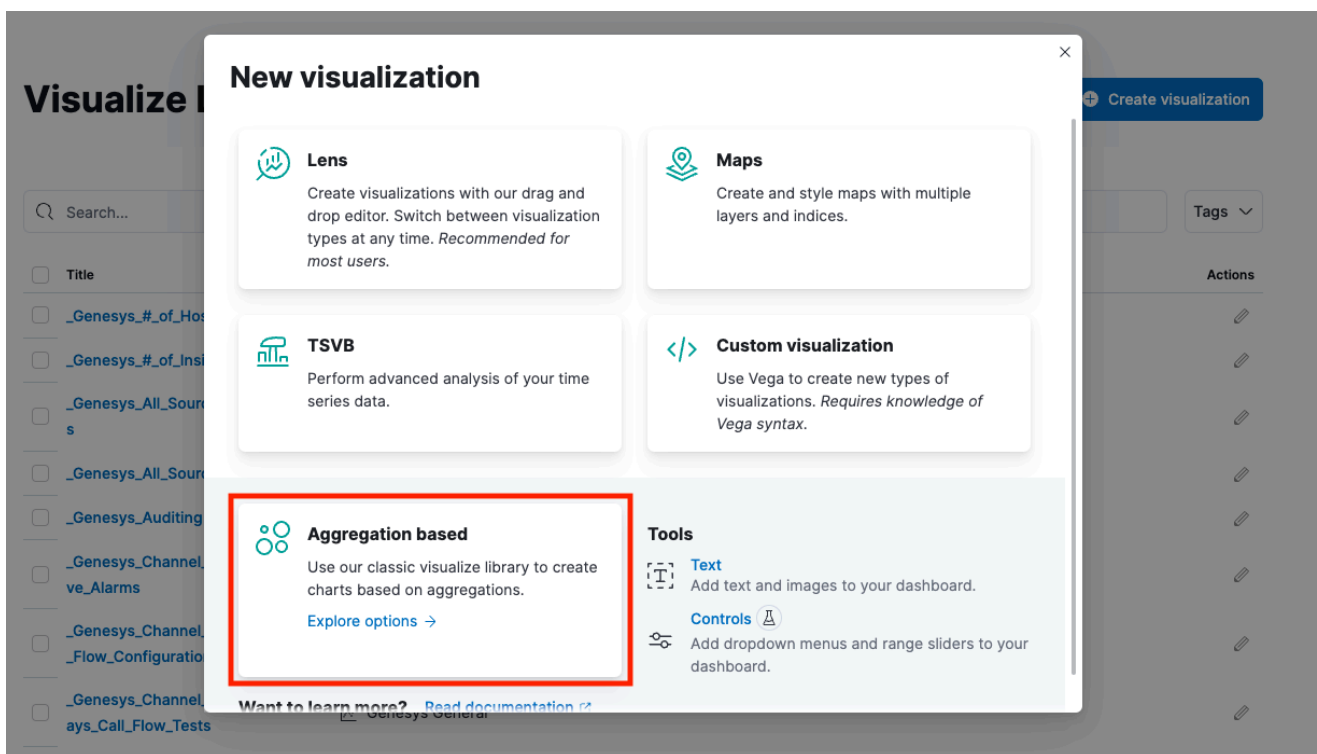
Contents

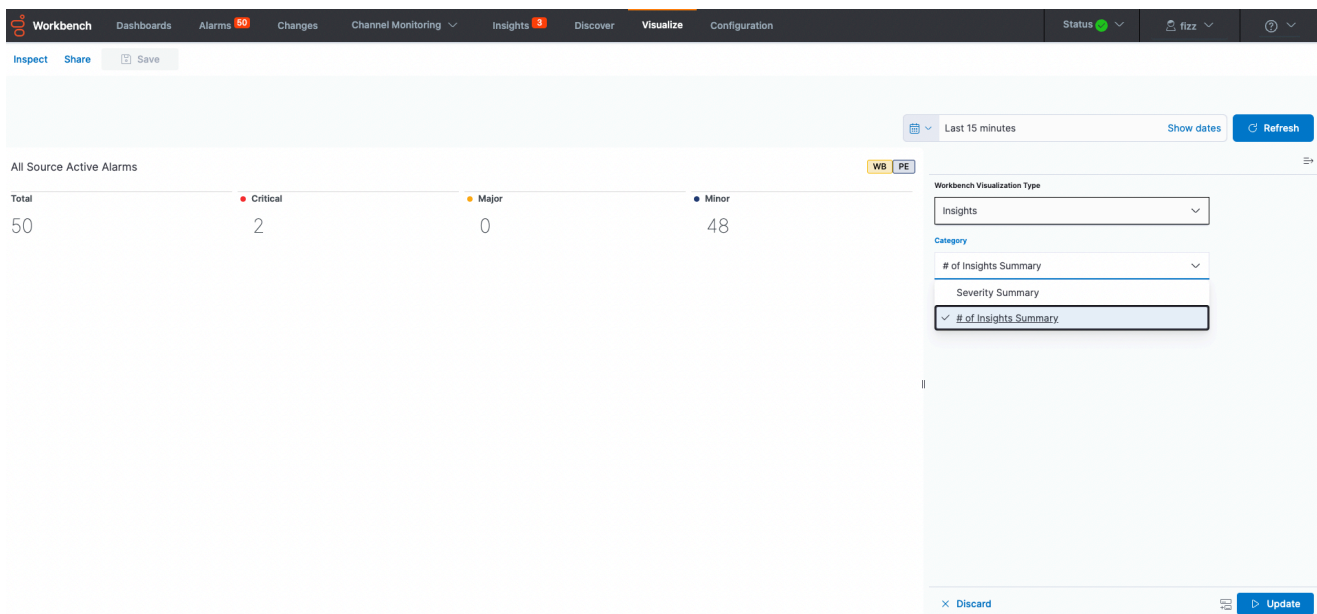
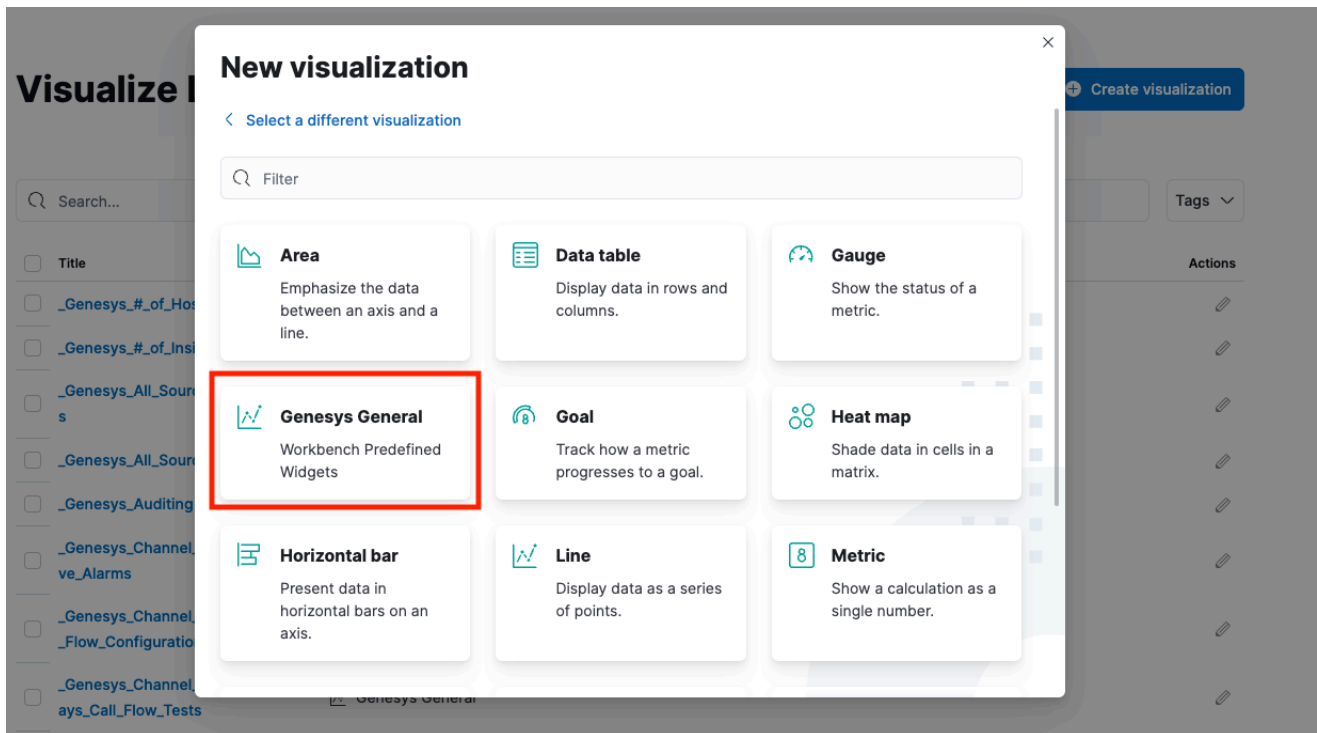
- 1 AD Visualizations
 - 1.1 _Genesys_#_of_Insights_Summary Visualization
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AD Visualizations

The AD Insights feature enables the following additional real-time Visualizations under **Genesys General** Type.

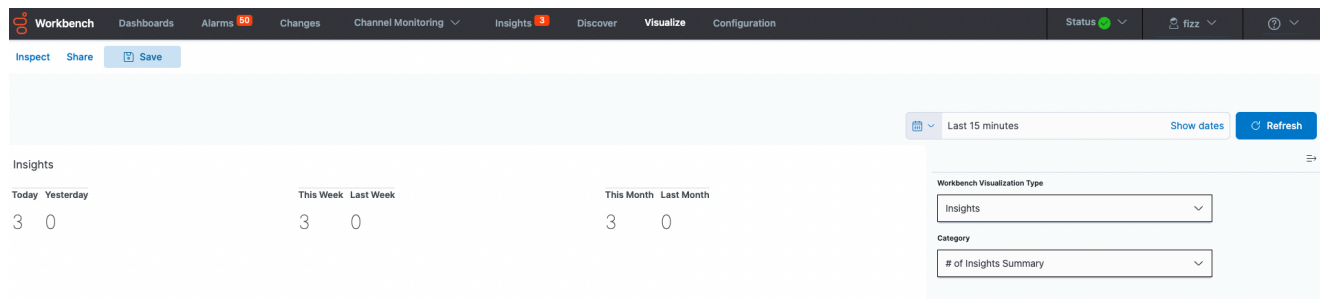
- _Genesys_#_of_Insights_Summary
- _Genesys_Insight_Summary
- _Genesys_Insights_Status





Genesys#_of_Insights_Summary Visualization

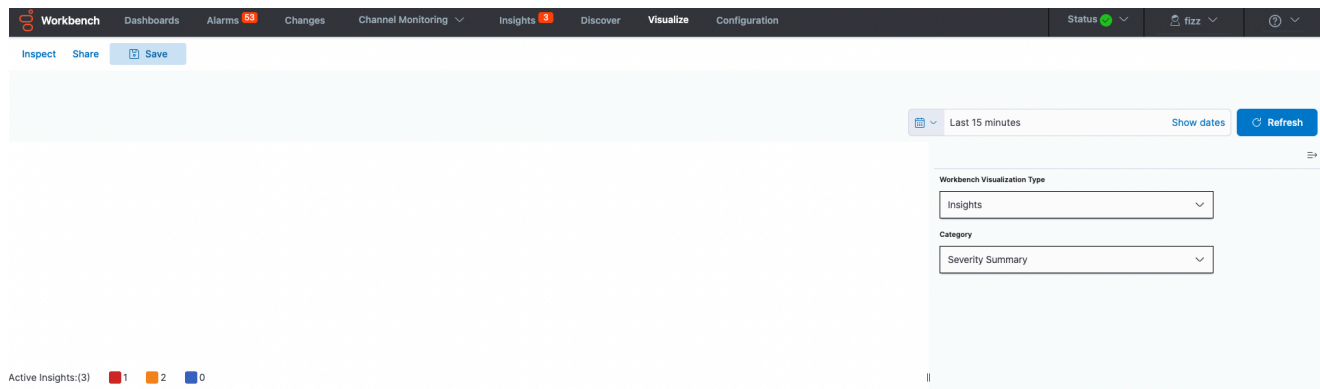
This Visualization displays the real-time **Statistical Summary** of detected Insights/Anomalies; in a *Today, Yesterday, This Week, Last Week, and This Month and Last Month* format.



_Genesys_Insight_Summary Visualization

This real-time Visualization displays **Active Insights/Anomalies Summary** details; in a *Critical, Major, Minor* format.

Note: ■ - Critical, ■ - Major, ■ - Minor



_Genesys_Insights_Status Visualization

This real-time Visualization displays **Active Status** (i.e. Up/Down) of the AD components/applications.

AD Visualizations

Workbench Dashboards Alarms 91 Changes Channel Monitoring Insights 4 Discover Visualize Configuration

Inspect Share Save

Last 15 minutes Show dates Refresh

Insights

Application Name	Status
WB_AD_cc-app-dev-demo-5	Up

Workbench Visualization Type
System Status & Health

Category
Insights(Anomaly Detection)

Considerations

Important

- From WB 9.3+ the Dashboards/Visualizations do not update by default in real-time
- Use the 'Quick Select' feature below to 'Start' auto Refresh functionality of Dashboards/Visualizations

Calendar icon dropdown | Last 15 minutes | Show dates | Refresh

Quick select < >

Last 15 minutes Apply

Commonly used

Today	Last 24 hours
This week	Last 7 days
Last 15 minutes	Last 30 days
Last 30 minutes	Last 90 days
Last 1 hour	Last 1 year

Recently used date ranges

- Last 15 minutes
- Last 1 hour
- Today
- ~ 5 months ago to ~ in 7 months
- ~ 25 days ago to ~ in 6 days

Refresh every

2 minutes Start

Important

- For Workbench 9.2 to 9.3 upgrades, existing Dashboards/Visualizations will be migrated with a "_9.2" suffix
- The migrated "_9.2" Dashboards/Visualizations will not be functional given the changes from Kibana 7.1 to 7.17
- As such, when opening the migrated "_9.2" Dashboards/Visualizations, a Warning icon/message will be displayed
- Even though the migrated "_9.2" Dashboards/Visualizations are not functional and

display a Warning, the logic for migrating is to provide context for previously created Dashboards/Visualizations

Important

- For further comprehensive guidance on creating your own Visualizations, please review the [Visualizations](#) section