

GENESYS

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Workbench User's Guide

AD Post Installation Configuration

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Genesys recommended post Anomaly Detection (AD) installation steps:

Important

• The Workbench Anomaly Detection installation uses the Ant Installer component, if during the AD installation a Network Account install is selected, the Ant Installer prints the username and password details to the "ant.install.log" file. Genesys therefore recommends, post installation, at a minimum the "ant.install.log" file be manually edited and the password be masked/deleted.

For all other configuration options, please refer to the section Anomaly Detection Configuration Options