Workbench User's Guide

AD Best Practices

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AD Best Practices

The following *Best Practises* are recommended by Genesys:

> ## Warning
>
> - The Workbench core components should be installed prior to installing the Workbench AD components
>
> - Please review the AD *Planning and Deployment* sections of this document before starting Anomaly Detection installation
>
> - The AD network ports can be edited via the Workbench Configuration Console - and selecting/editing the respective Workbench application object
>
> - AD nodes/hosts requires machines with a minimum of 8 CPU cores
>
> - Install AD on dedicated nodes/hosts that are separate to the Workbench nodes/hosts.
>
> - Post a Workbench Data-Center sync, only Active insights will be synced
>
> - Review the AD configuration dependencies; Logstash and Workbench IO