



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Customer Care Mobile Application User Guide

[Contact Us](#)

4/23/2025

Contact Us

You can view the Contact Us screen by selecting the Application Menu > Contact Us option. This screen shows the list of phone numbers based on the regions for all the below platforms,

- Mutlicloud CX
- Genesys Engage
- Genesys Cloud CX
- Genesys DX
- PureConnect

You can search for phone numbers using the region names. On selecting any of the list item, it navigates the user to the default dialer screen from where users can place the calls to speak with an agent.

