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Log File Management Tool Deployment and User's Guide

Downloading LFMT

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Follow these steps to download LFMT:

1. Login to [My Support](#).
2. Click **Continue to your Dashboard** button.
3. On the *Dashboard* screen, select the **Apps and Tools** tile.
4. On the *Apps and Tools* screen, select the **Log File Management Tools** tile.
5. On the *Genesys Care Log File Management Tool* screen, click **Download LFMT** link.
6. On the *Terms and Conditions* screen, click the checkbox to accept the Terms and Conditions, and click **Download**.
7. On the *zip* screen, click **Download** again.

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