

GENESYS

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Workbench User's Guide

Dashboards

5/4/2025

Dashboards

Workbench 9.3 Dashboard/Visualization error:TOKEN_INVALID, please check web console for details

- If/when the session expires, and a custom Dashboard/Visualization is open, the user may be presented with a "error:TOKEN_INVALID, please check web console for details" error
- If/when this error is presented, please logout/login

Workbench 9.3 Dashboard/Visualization error, please check web console for details

• Typically shown if the Workbench Host(s) are not name resolvable from the client machine; ensure Workbench Host(s) are DNS resolvable