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Workbench User's Guide

Deleting Call Flows

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The following are the steps to be followed to **Delete** a Call Flow:

1. Select **Channel Monitoring > Call Flows** from the Workbench navigation bar.
 1. The existing Call Flows will be displayed in the Call Flow Summary table.
2. To delete a particular Call Flow, select the **Delete Call Flow** button on that specific Call Flow row.
 1. A Warning confirmation dialog is presented
 1. The deletion of the Call Flow and it's associated data is permanent
3. Either click **Cancel** to avoid deleting the Call Flow or..
4. Check the **Impact(s) Understood and Accepted** dialog and click the **Delete** button to continue

Important

A Call Flow with a **Status** of **Running** cannot be deleted; please stop the Call Flow Schedule first to commence deletion of the Call Flow.