

GENESYS

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Workbench User's Guide

AD Pre-Upgrade Steps

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Important

- The Anomaly Detection 9.2.000.10 components do <u>not</u> support an upgrade capability please either:
 - a) remain running AD 9.2.000.00 but follow the Workbench Agent 9.2.000.00 log4j vulnerability mitigation steps here: https://docs.genesys.com/Documentation/ST/ latest/WorkbenchUG/KnownIssuesandLimitations

or

 b) un-install AD 9.2.000.00 and re-install the Anomaly Detection 9.2.000.10 components

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