

## **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Workbench User's Guide

AD Data-Center Synchronization

## AD Data-Center Synchronization

## **Important**

- All AD related data including anomalies, events, notifications are available across all Workbench Data-Centers and follow the same principle as standard data synchronization in Workbench.
- To ensure all data is properly synchronized across Workbench Data-Centers please follow the steps outlined in Workbench Data-Center Sync
- Once the Workbench Data-Centers are sync'd/linked, existing data will be synchronized and any new data will be replicated to all Workbench Data-Centers.
- If AD is currently installed in one or more Data-Center(s) and an AD node it being added to an additional data-center for the first time, it is recommended to close all existing insights in the environment to ensure syncing consistently across the data-centers.

Workbench User's Guide 2