

## **GENESYS**

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## Workbench User's Guide

Checklist

## Checklist

Use this section as a proactive checklist for successful Anomaly Detection (AD) planning, deployment and usage.

| Item # | Description   |
|--------|---|
| 1      | Read this document thoroughly and plan your Workbench Anomaly Detection (AD) deployment carefully, before starting the Workbench AD installation.   |
| 2      | Given Anomaly Detection is a feature/component of Workbench, the core Workbench features must be installed before you can install Workbench Anomaly Detection.                                  |
|        | Review the Planning section to understand considerations and determine mandatory items/ actions required prior to installing Anomaly Detection - i.e.   |
|        | <ul> <li>How many Anomaly Detection (AD) Nodes/Hosts<br/>do you need in your environment?</li> </ul>  |
|        | <ul> <li>Gain an insight into the function of the Anomaly<br/>Detection (AD) components and their<br/>respective integrations with Workbench.</li> </ul>  |
| 3      | <ul> <li>Anomaly Detection (AD) requires Administrator<br/>(Windows) / Sudoer (not the root user)<br/>permissions for installation</li> </ul>   |
|        | <ul> <li>Ensure the network ports utilized by Anomaly<br/>Detection are from a firewall perspective open<br/>and are not already used by other applications</li> </ul>                          |
|        | <ul> <li>Anomaly Detection (AD) uses the hostname for<br/>component configuration; therefore ensure<br/>hostname resolution between Workbench and<br/>AD Host is accurate and robust</li> </ul> |
| 4      | As part of Planning, carefully review and determine your Anomaly Detection Sizing requirements.   |
| 5      | Review Anomaly Detection FAQ's for common questions.  |
| 6      | Review Anomaly Detection Best Practises for common guidance.  |
| 7      | Once the Planning section is complete, proceed to Download Anomaly Detection (AD)   |
| 8      | Review and complete the AD Pre-Installation Steps   |
| 9      | Begin the Anomaly Detection installation, starting with the Anomaly Detection Primary Node/Host -   |

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| Item # | Description   |
|--------|---|
|        | i.e:  |
|        | AD Master Node Windows Installation   |
|        | AD Master Node Linux Installation   |
| 10     | If needed, continue with the Anomaly Detection Additional Node(s) installation - i.e:   |
|        | AD Additional Node Windows Installation   |
|        | AD Additional Node Linux Installation   |
| 11     | At this stage, you now have an Anomaly Detection<br>Primary Node or Anomaly Detection Cluster<br>deployment up and running in your environment. |
| 12     | Review this section for details on Using AD   |
| 13     | Review Anomaly Detection Troubleshooting for guidance on AD issues.   |
| 14     | Review AD Options for help on Anomaly Detection configuration options/settings.   |
| 15     | Review these AD <b>Upgrade</b> sections when migrating to a new release of Anomaly Detection.   |

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