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Workbench User's Guide

AD Best Practices

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AD Best Practices

The following *Best Practises* are recommended by Genesys:

Warning

- The Workbench core components should be installed prior to installing the Workbench AD components
- Please review the AD *Planning and Deployment* sections of this document before starting Anomaly Detection installation
- The AD network ports can be edited via the Workbench Configuration Console - and selecting/editing the respective Workbench application object
- AD nodes/hosts requires machines with a minimum of 8 CPU cores
- Install AD on dedicated nodes/hosts that are separate to the Workbench nodes/hosts.
- Post a Workbench Data-Center sync, only Active insights will be synced
- Review the AD configuration dependencies; Logstash and Workbench IO