GENESYS™

Log File Management Tool Deployment and User's Guide

Indexing and Scrubbing
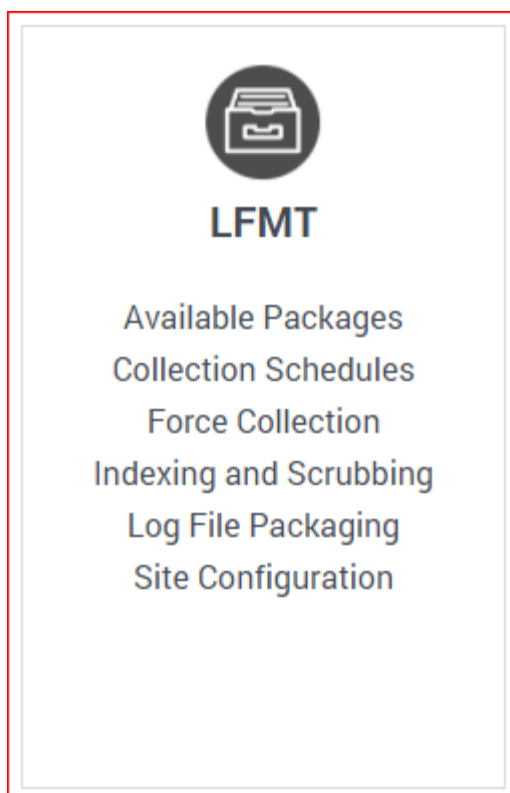
5/1/2025

Contents

Indexing and Scrubbing

LFMT uses user-defined regular expressions for both log file indexing and log file scrubbing. This section describes how to manage these regular expressions.

> ## Important
>
> - Genesys does not create, validate or support customer regular expressions required within LFMT
>
> - Genesys regex guidance made be provided, but the customer is responsible for creation, validation, testing and support of user defined LFMT regexes
>
> - Genesys strongly recommends the customer comprehensively tests the regular expressions that you want to use for LFMT Indexing and Scrubbing before you define them in the LFMT Client
>
> - A good resource to test LFMT Regexes would be the Genesys Log File Masking Utility (LFMU) as it uses the same Regex Engine approach for masking log files

Adding a new Regular Expression for Indexing and Scrubbing

1. In Genesys Administrator Extension, from the **LFMT** tile menu, select **Indexing and Scrubbing**.
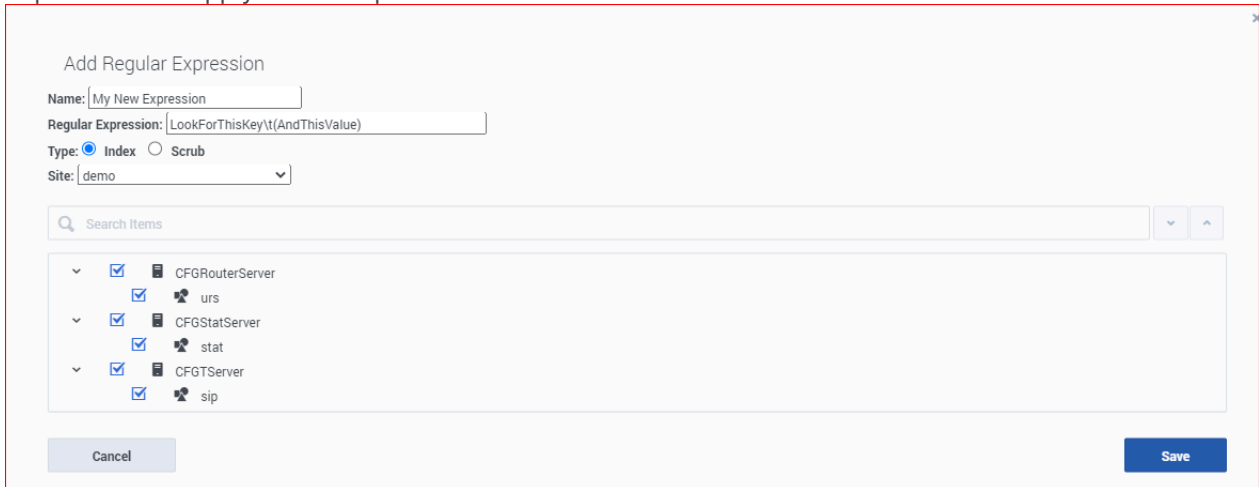
> ## Important
> If a regular expression exists for multiple Sites with the same Name, Type, and Expression, it will appear as one entry in the Indexing and Scrubbing table.
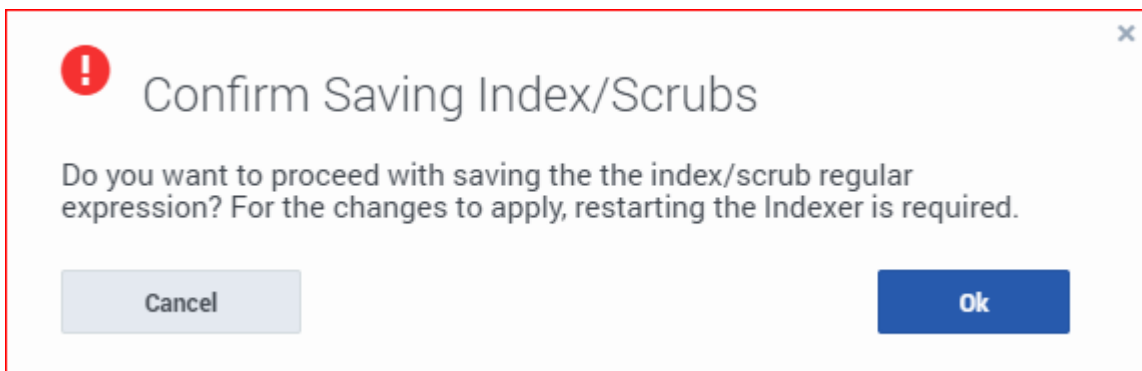
2. Select the **Add** ⊕ button to create a new regular expression.

3. The **Add Regular Expression** panel will appear.

4. Provide the **Name** and **Regular Expression** in the provided text fields.

5. Choose whether the new regular expression will by used for **Indexing** or **Scrubbing** using the *Type* radio buttons.

6. Choose the **Site** for which the new regular expression will apply from the **Site** drop-down box.

7. Check the appropriate **CME Application Type(s)** and/or **CME Application(s)** to which the new regular expression will apply from the provided list.

8. Select the **Save** button to save the new regular expression.
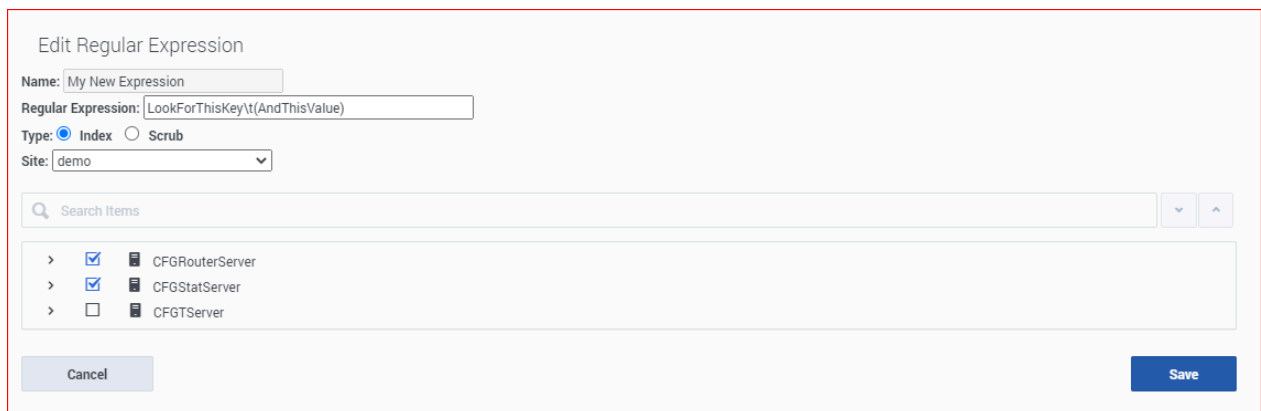
9. Click **OK** to Confirm saving the new Index/Scrub

Important

- As indicated in the Confirm dialog above, the LFMT Indexer application(s) will now need to be restarted for the new Indexing/Scrubbing regular expression to take affect.

Editing a Regular Expression

1. In Genesys Administrator Extension, from the **LFMT** tile menu, select **Indexing and Scrubbing**.

2. Double-click on the regular expression **Name** in the **Indexing and Scrubbing** table.

3. The **Edit Regular Expression** panel will appear.

4. In the **Edit Regular Expression** panel, change the **Regular Expression**, **Type**, and **Site** fields as required.

5. If required, change the **CME Application Type(s)** and/or **CME Application(s)** to which the regular expression will apply from the provided list.

6. Select the **Save** button to save changes to the regular expression.

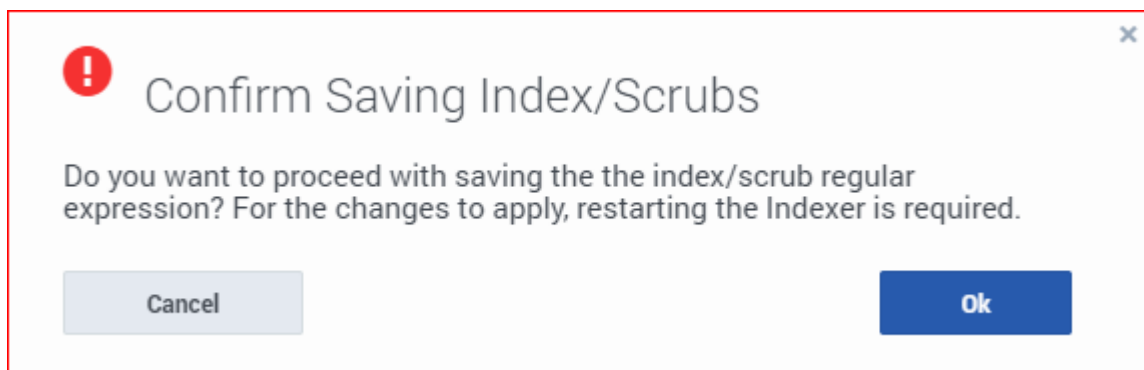7. Click **OK** to Confirm saving the new Index/Scrub

Important

- As indicated in the Confirm dialog above, the LFMT Indexer application(s) will now need to be restarted for the new Indexing/Scrubbing regular expression to take affect.

Deleting a Regular Expression

1. In Genesys Administrator Extension, from the **LFMT** tile menu, select **Indexing and Scrubbing**.

2. Select the checkbox beside the regular expression in the **Indexing and Scrubbing** table.

3. Select the **Delete** 🗑 button to permanently Delete the selected regular expression(s).

4. Click **OK** to Confirm saving the new Index/Scrub