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SpeechMiner Upgrade Guide

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The **SpeechMiner Upgrade Guide** provides the instructions required to upgrade SpeechMiner and several back-end components that deliver key capabilities required for various products within the Genesys Workforce Optimization suite.

The pages in this guide are valid for all **SpeechMiner** releases.

For details about SpeechMiner components, products and deployments refer to the [SpeechMiner Administration Guide](#).

Important

- The availability of **SpeechMiner** features are dependent on the deployment you are working in and your permissions.
- When upgrading to a later build for the same version, SMUpgrade is not required. Contact [Genesys Customer Care](#) to verify if you need an SQL script for the specific upgrade.

Upgrade Paths

- [Upgrade SpeechMiner from 8.0 to 8.1](#)
- [Upgrade SpeechMiner from 8.1 to 8.5](#)
- [Upgrade SpeechMiner from 8.5.0 to 8.5.0.1](#)
- [Upgrade SpeechMiner from 8.5.0.3 to 8.5.0.4](#)
- [Upgrade SpeechMiner from 8.5.0.4 to 8.5.0.5](#)
- [Upgrade SpeechMiner from 8.5.0.5 to 8.5.0.6](#)
- [Upgrade SpeechMiner from 8.5.0.1 to 8.5.2](#)
- [Upgrade SpeechMiner from 8.0 or 8.1 to 8.5.2](#)
- [Upgrade SpeechMiner from 8.5.2 to 8.5.201](#)
- [Upgrade SpeechMiner from 8.5.201.07 to 8.5.201.08](#)
- [Upgrade SpeechMiner from 8.5.2 to 8.5.3](#)
- [Upgrade SpeechMiner from 8.5.3 to 8.5.4](#)
- [Upgrade SpeechMiner from 8.5.4 to 8.5.5](#)
- [Upgrade SpeechMiner from any Version to 8.5.501](#)
- [Upgrade SpeechMiner from any Version to 8.5.502](#)
- [Upgrade SpeechMiner from any Version to 8.5.503](#)

- [Upgrade SpeechMiner from any Version to 8.5.504](#)
- [Upgrade SpeechMiner from any Version to 8.5.505](#)
- [Upgrade SpeechMiner from any Version to 8.5.506](#)
- [Upgrade SpeechMiner from any Version to 8.5.507](#)
- [Upgrade SpeechMiner from any Version to 8.5.508](#)
- [Upgrade SpeechMiner from any Version to 8.5.509](#)
- [Upgrade SpeechMiner from any Version to 8.5.510](#)
- [Upgrade SpeechMiner from any Version to 8.5.511](#)
- [Upgrade SpeechMiner from any Version to 8.5.512](#)