



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Recording, Quality Management and Speech Analytics User Manual

[Dashboard](#)

Dashboard

Your **Dashboard** page is your customizable home page in SpeechMiner. The **Dashboard** page can contain one or more views. Each view contains small applications interactioned widgets that display information or other content of interest to you. For example, a view could include a number of Report widgets to give you a snapshot of metrics and key performance indicators and a My Messages widget to display system messages.

Two types of views can be included in your **Dashboard** page:

- **Preset Views**—views that were created by a manager or system administrator and published to your account. Preset views are only available in an Analytics environment.
- **Personal Views**—views that you created manually in your **Dashboard** page. Personal Views are identified by giving them a specific name.

Important

Depending on your permissions, you may or may not be able to add personal views and remove or modify any of the views in your **Dashboard** page. If you do not have permission to perform an action described in this section, the buttons or controls required for that action will not appear in your interface.

Opening a View

To open a specific view select **Dashboard** from the Main Menu and click the name of the view you want to open.