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# Recording, Quality Management and Speech Analytics User Manual

Category Statistics

12/20/2025

# Category Statistics

The **Category Statistics** screen contains a complete list of the **categories** defined in your system. The screen displays data about each category, including the following:

- **Name:** The name of the Category and its place in the hierarchy of Categories. This information is displayed in a similar fashion in the Category Explorer (see [Exploring Interactions](#)).
- **Description:** Description of the Category
- **Locked By:** Lock status. Indicates whether the Category is locked, and, if it is, which user locked it
- **Expression:** Summary of the Category definition. This provides a quick way to review the definition and check that it is correct.
- **Active:** Active status. Indicates whether the Category is active or inactive

## Open Category Statistics

1. In the Main Menu, under **Tools**, select **Elements Explorer > Category Statistics**.

Category Statistics									
Category ID	Name	Description	Locked By	Expressions	Apply Date	Save Date	Path	Active	
1011	Copy (0) of Words Rel1			Found topic "Applying Coupon and Fan Codes" at least once with Very-Low strictness between beginning of interaction and 0 words into interaction -> Found topic "Purchase Process" at least once with Very-Low strictness between 0 words relative to end and 10 words relative to end	05/21/14 11:36 AM	05/21/14 10:39 AM	/Copy (0) of Words Rel1	Yes	
1018	New Category			Found topic "Applying Coupon and Fan Codes" at least once with Very-Low strictness	06/10/14 03:21 PM	06/10/14 03:20 PM	/New Category	Yes	
0	Unclassified						/Unclassified	Yes	
1	Undetermined						/Undetermined	Yes	
1012	Words Rel to Start of Prev			New Category	05/21/14 11:50 AM	06/18/14 05:09 PM	/Words Rel to Start of Prev	Yes	
1019	New Category					06/18/14 05:09 PM	/Words Rel to Start of Prev/New Category	Yes	
1009	Words Rel1			Found topic "Applying Coupon and Fan Codes" at least once with Very-Low strictness -> Found topic "Purchase Process" at least once with Very-Low strictness between 0 words relative to end and 10 words relative to end	05/21/14 10:32 AM	05/21/14 10:17 AM	/Words Rel1	Yes	

See also

[Program Statistics](#)  
[Topic Statistics](#)