

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

SMART User Manual

Modify Topic Phrases

Modify Topic Phrases

Once a topic is defined and saved you can always change the topic terms and phrases as follows:

Modify a Phrase

Procedure

- 1. Select the topic whose phrase(s) you want to change and click **Open Topic** .
- 2. In the list of terms and phrases, select the phrase you want to change.
- 3. Modify the phrase and click **Update**.

Related Topics

Introducing the Topic Interface Create an Empty Topic Add Topic Phrases Defining Topic Keywords and Escapes

Modify a Term's Strictness

Procedure

- 1. Select the topic whose phrase(s) you want to change and click **Open Topic** .
- 2. In the list of terms and phrases, select the term whose strictness you want to change and click **Set Strictness**.
- 3. Set the default strictness value or configure a custom value.
- 4. Click **OK**.

Related Topics

Introducing the Topic Interface Create an Empty Topic Add Topic Phrases Defining Topic Keywords and Escapes

Delete a Term

Procedure

- 1. Select the topic whose phrase(s) you want to change and click **Open Topic**
- 2. In the list of terms and phrases, select the term you want to delete and click **Delete M**.

Related Topics

Introducing the Topic Interface Create an Empty Topic Add Topic Phrases Defining Topic Keywords and Escapes

Restore a Deleted Phrase

Procedure

- 1. Select the topic whose phrase(s) you want to change and click **Open Topic** .
- 2. Select the **Show Deleted** check box.

A red icon D appears next to all of the phrases that were previously deleted.

3. Select the phrases you want to restore and click **Restore V**

The deleted phrase(s) is restored.

Related Topics

Introducing the Topic Interface Create an Empty Topic Add Topic Phrases Defining Topic Keywords and Escapes

Change Keyword

Procedure

- 1. Select the topic whose phrase(s) you want to change and click **Open Topic** \bigcirc .
- 2. In the list of phrases, select the keyword you want to change and click **Unmark Important**.

The **Mark Important** designation is removed from every instance of the selected keyword.

Related Topics

Introducing the Topic Interface Create an Empty Topic Add Topic Phrases Defining Topic Keywords and Escapes