SMART User Manual

Logging into SMART

12/20/2025

Logging into SMART

As soon as you log into SMART the roles and groups that are assigned to your account are automatically verified. Roles notify the system about which SMART functions and features you are allowed to access. Only categories, programs and topics that you have permissions to view are displayed in your SMART account.

Before you begin

- Verify that SMART is installed on your computer.
- Verify that your user privileges enable you to work with SMART. To work with SMART you must have a SpeechMiner, Windows or Genesys account.

Procedure

1. Double-click the SMART desktop icon .

   The SMART title screen appears and the Login window opens.

2. Select a SpeechMiner user account:
   - **SpeechMiner Authentication**: requires a SpeechMiner username and password.
   - **Windows Authentication**: requires your Windows username and password.
   - **Genesys Authentication**: requires a Genesys username and password.
3. Type your username and password in the **Username** and **Password** fields.
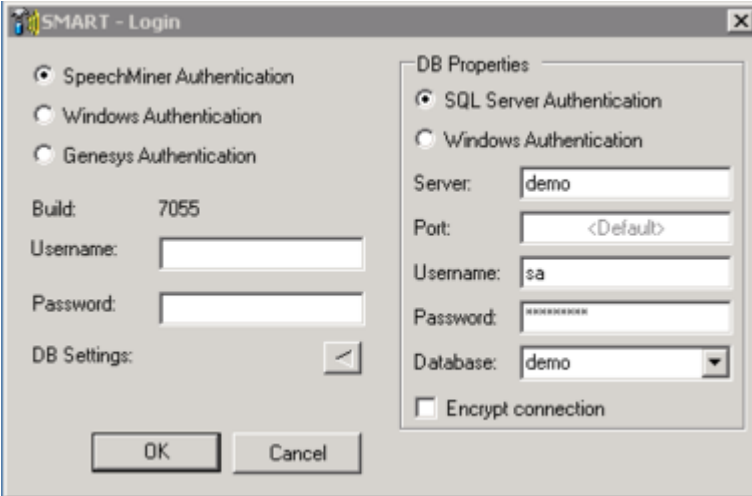
If you selected Windows Authentication, the username is automatically entered into its respective field. The username is *domain\username*.

> ### Important
> If you do not need to set or modify the Database Properties, skip steps 4 and 5

4. When first logging into SMART, or to change an existing database, click **DB Settings** ⬈ to select the database that represents your Line of Business.
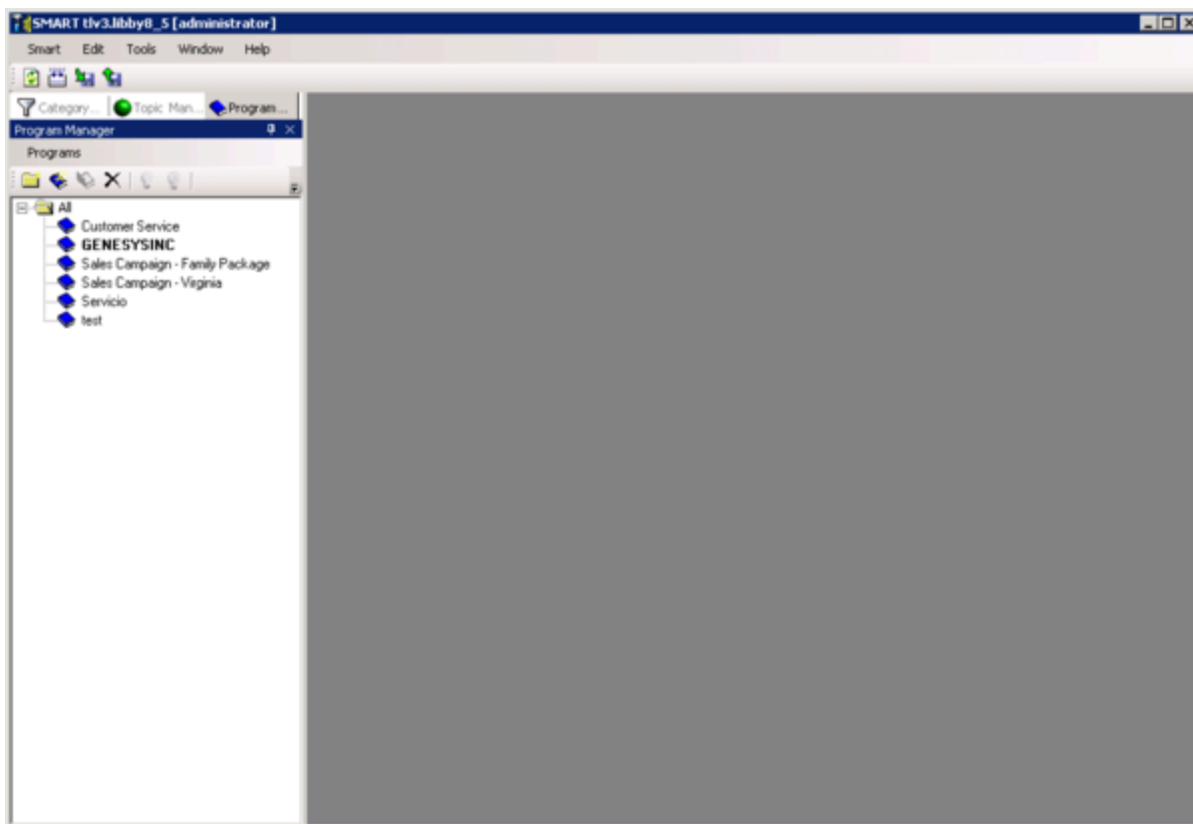
   The SMART Login window expands.

5. Use the following reference table to fill in the **DB Properties** fields:

Field	Description
SQL Server Authentication / Windows Authentication	The type of authentication required to connect to the SQL server.
Server	The name of the Database server.
Port	The Port number used to connect to the database server.
Username	The username required to connect to the database server.
Password	The password required to connect to the database server.
Database	The name of the database server.
Encrypt Connection	Activates encryption. (optional)

6. Click **OK** to log into SMART.

   The SMART Main window opens.

For additional information about your SpeechMiner user account and permissions, refer to the SpeechMiner User Manual or contact your SpeechMiner System Administrator.

Related Topics

SMART Overview
Programs
Topics
Categories