

GENESYS

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SMART User Manual

Locking and Unlocking Topics, Programs and Categories

Locking and Unlocking Topics, Programs and Categories

Categories, topics and programs are automatically locked when opened. Only the user who opened it can unlock it. This prevents a situation in which more than one user can make changes to the same category, topic and program at the same time.

Users can also manually lock a category, topic and program without opening it. In this case, the lock is not cancelled until the user manually unlocks the category, topic or program.

Only users with the required permissions can perform a lock and/or unlock task. For example, users with advanced permissions can unlock an item that was locked by a different user.

Important

If a category, topic or program is locked, its changes cannot be applied to SpeechMiner.

Lock

Procedure

- 1. Select the category, topic or program you want to lock.
- 2. Right-click and select **Lock <item type>**.

The item is locked.

Related Topics

SMART Overview Programs Topics Categories

Unlock

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Procedure

- 1. Select the category, topic or program you want to unlock.
- 2. Right-click and select **Unlock <item typs>**.

If you are not the user who originally locked the category, topic or program you are now trying to unlock, the following confirmation prompt appears:



3. Click Yes to unlock.

If you are unlocking more than one item, select **Apply to All** before you click **Yes**.

The item is unlocked.

Related Topics

SMART Overview Programs Topics Categories

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