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SMART User Manual

Language Support

12/19/2025

Language Support

SpeechMiner can process interactions in a variety of languages. Support for particular languages varies from organization to organization. Topic text may be typed in any supported language, but the SMART interface (menus, buttons, and labels) is only available in English.

Supported Languages

- American English
- Australian English
- Brazilian Portuguese
- Catalan
- European French
- European Spanish
- German
- Korean
- Latin American Spanish
- South African English
- UK English

Please contact [Genesys Client Solutions](#) for information on available language packages.

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