

GENESYS

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SMART User Manual

Activate / Deactivate a Program

Activate / Deactivate a Program

When a program is active SpeechMiner operates according to the specific program's Recognition Tasks and Triggers. When an inactive program is applied, it is saved in SpeechMiner but cannot be used to process interactions.

When you deactivate a program that was previously applied to SpeechMiner, you must save and apply the change in order to deactivate it in SpeechMiner.

Activate a Program

Procedure

- 1. Verify that the program you want to activate is selected.
- 2. Click **Activate Program \(\subseteq \)**.

Related Topics

Introducing the Program Interface

Deactivate a Program

Procedure

- 1. Verify that the program you want to deactivate is selected.
- 2. Click Activate Program .

SMART User Manual 2

Related Topics

Introducing the Program Interface

SMART User Manual 3