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SpeechMiner Administration Guide

Pre-installation Checklist

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Pre-installation Checklist

Before you begin **installing SpeechMiner**, ensure the following:

- You have the required hardware (see **System Requirements**).
- You have received the following from Genesys:
 - SpeechMiner installation package
 - Licenses
- Space check: The hard drives of the machines on which you are planning to install the system components have sufficient space available for those components (see **System Requirements**).
- OS check: All machines have supported operating systems (see **System Requirements**).
- Machine connectivity: All machines are functional and connected to the network.
- Admin user: The user account that will be used to install the components has Administrator permissions on all machines on which components will be installed.
- Verify that all of the following **Required Third-Party Software** is installed and configured:
 - .NET Framework
 - SQL Server
 - IIS installation
 - Report Viewer
- Audio capabilities: Machines on which the SpeechMiner web application will run have functioning audio devices, and Windows Media Player version 10 or 11 installed (see **System Requirements**).